

COMISIÓN DE ENERGÍA DE PUERTO RICO  
Recibido por: *[Signature]*  
Fecha: *10/19/16* Hora: *3:00*

COMMONWEALTH OF PUERTO RICO  
PUERTO RICO ENERGY COMMISSION

IN RE:

TRANSPARENT BILL; §6B(C) OF  
ACT 83, AS AMENDED.

NO. CEPR-AP-2016-0002

SUBJECT: PREPA'S RESPONSES TO  
COMMISSION STAFF'S FIRST SET OF ROI

**PREPA'S RESPONSES TO COMMISSION STAFF'S FIRST SET OF ROI**

TO: THE PUERTO RICO ENERGY COMMISSION,  
Through its counsel  
Alejandro Figueroa Ramírez, Esq. (*afigueroa@energia.pr.gov*),  
Tania M. Negrón Vélez, Esq. (*tnegron@energia.pr.gov*), and  
Vanessa I. Acarón Toro, PE (*viacaron@energia.pr.gov*).

COMES NOW the Puerto Rico Electric Power Authority ("PREPA") and respectfully submits its attached responses to the Puerto Rico Energy Commission's ("Commission") Staff's 1<sup>st</sup> Requirement of Information, dated September 30, 2016.

PREPA makes a general, standing objection to the production of any information that is not subject to disclosure or discovery because it is privileged, attorney work product, or subject to any other legal exemption from disclosure or discovery. By virtue of providing these responses, PREPA does not waive any legal arguments or waive or limit the right to raise other or further legal theories, arguments, and authorities, in briefs or otherwise, including in response to arguments, evidentiary submissions, pleadings, and briefs of other parties and in response to the continued evolution of the record.

That being said, PREPA does not believe that any portion of its narrative responses is privileged or otherwise exempt from disclosure or discovery. No response was omitted or redacted on such grounds. In addition, PREPA makes no claim that any response is confidential.

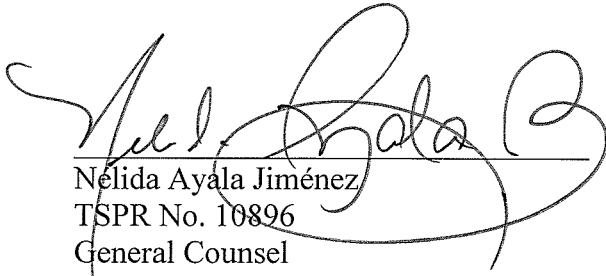
*[Handwritten signatures]*

WE HEREBY CERTIFY that this filing was, on October 17, 2016, e-mailed to [afigueroa@energia.pr.gov](mailto:afigueroa@energia.pr.gov), [tnegron@energia.pr.gov](mailto:tnegron@energia.pr.gov), and [viacaron@energia.pr.gov](mailto:viacaron@energia.pr.gov).

RESPECTFULLY SUBMITTED,

IN SAN JUAN, PUERTO RICO, THIS 17<sup>th</sup> DAY OF OCTOBER, 2016

**PUERTO RICO ELECTRIC POWER AUTHORITY**



Nelida Ayala Jiménez  
TSPR No. 10896  
General Counsel  
Puerto Rico Electric Power Authority  
P.O. Box 363928  
San Juan, Puerto Rico 00936-3928  
Tel. 787-521-4431; 787-521-4433  
Email: [n-ayala@aepr.com](mailto:n-ayala@aepr.com)

---

Nitza D. Vázquez Rodríguez  
TSPR No. 9311  
Executive Advisor  
Puerto Rico Electric Power Authority  
P.O. Box 363928  
San Juan, Puerto Rico 00936-3928  
Tel. 787-521-4436; 787-521-4433  
Email: [n-vazquez@aepr.com](mailto:n-vazquez@aepr.com)

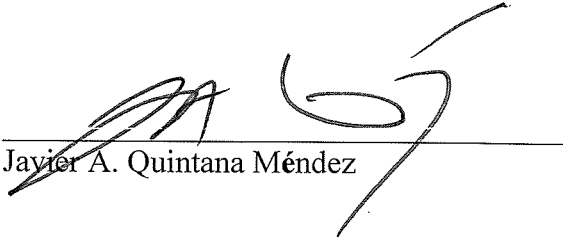
**SWORN STATEMENT IN SUPPORT OF ANSWERS  
TO REQUIREMENT OF INFORMATION**

I, Javier A. Quintana Méndez, of legal age, engineer and executive, married, and resident of Guaynabo, Puerto Rico, in my capacity as Executive Director of the Puerto Rico Electric Power Authority ("PREPA"), under oath declare as follows:

1. My name and personal circumstances are those stated above. If called as a witness, I could testify competently as to the subject matter of this affidavit.
2. In my capacity as Executive Director of PREPA, I have been duly authorized to provide this sworn statement.
3. I believe the information contained in the responses attached to PREPA's Responses to Commission Staff's First Set of ROI on the New Transparent Bill case, to be true based on the information supplied to me by employees of PREPA.
4. For all the requirements set forth above, moreover, PREPA's counsel assisted in preparing the responses. Such assistance was provided pursuant to the attorney-client privilege and/or work product doctrine, which PREPA does not waive.


**RESPECTFULLY SUBMITTED.**

In San Juan, Puerto Rico, this 19<sup>th</sup> day of October, 2016.

  
\_\_\_\_\_  
Javier A. Quintana Méndez

Affidavit No. 1939

Sworn and subscribed before me by Javier A. Quintana Méndez, of the personal circumstances above mentioned, whom I personally know, in San Juan, Puerto Rico, this 19<sup>th</sup> day of October, 2016.

  
\_\_\_\_\_  
Public Notary



EXENTO PAGO ARANCEL  
LEY 47  
4 DE JUNIO DE 1982

**No. CEPR-AP-2016-0002**

*Re: In re: New Transparent Bill*

Puerto Rico Electric Power Authority's Response to the  
Requirement of Information No. 1  
of the Staff of the Puerto Rico Energy Commission

**REQUEST NO. 1**

Pursuant to the requirements on sub-section (c) of Section 6 of Act 83 of May 2, 1941 for a new Transparent Bill, what information PREPA deems necessary in order for their clients to understand their energy consumption and the way the money they are paying by concept of the electric bill is accounted for by PREPA?

**RESPONSE:**

The following response was provided by Gregory Rivera, Superintendent Planning and Research Division.

Generally Speaking, the information required for customers to understand their bill is what was mentioned in the first compliance order ROI 2, which include the required line items: Cargo Base, Cargo de Transición, Ajuste por Compra de Combustible, Ajuste por Compra de Energía, Contribución en Lugar de Impuestos, Subsidios Creados por Leyes Especiales, and Crédito por Medición Neta, where applicable, in addition to:

- a. Rate detail for each class of customers (Residential, Commercial, Industrial, and account statement for Government Agencies and Municipalities);
- b. Details of consumption;
- c. Details of subsidies and adjustments for customers with different subsidies or discounts (Nct Metering, Life Preserve Equipment, Hotel Discount, Low Income (PAN));
- d. Information of the deposit of bond;
- e. Meter reading type (estimate or read);
- f. Date of the next meter reading;
- g. Information of the meter, days of consumption, current and previous meter reading and billing period;
- h. Average daily consumption for previous months (kWh graphic);
- i. Previous balance;
- j. Payments received from the previous billing;
- k. Information related to a payment agreement, if any;

Which will also be presented in the bill.

**No. CEPR-AP-2016-0002**

*Re: In re: New Transparent Bill*

Puerto Rico Electric Power Authority's Response to the  
Requirement of Information No. 1  
of the Staff of the Puerto Rico Energy Commission

**REQUEST NO. 2**

What processes entail "redoing the bill art and layout for each rate" as stated in PREPA's compliance Filing under the Commission's Resolution and Order of August 16, 2016?

- a. How many business days would it take to redo the bill art and layout for each rate?
- b. How much would it cost PREPA to redo the bill art and layout for each rate?
- c. Has PREPA worked with updating the art and information available in the back of the bill? If so, please provide your proposal.
- d. How many business days would it take to redo the art and format on the back of the bill?
- e. How much would it cost PREPA to redo the art and format on the back of the bill?

**RESPONSE:**

The following response was provided by Dwight Rodriguez, Head Customer Service Division.

Remaking the art for the bill entails rearranging the information presented to the customer to comply with what is required under Law 4, determining the type of font that would be utilized and from that part of our system will the information be extracted.

- a) This process should take between 20 and 30 business days, since it involves 5 different directorates within PREPA.
- b) \$15,000.00 and it would be worked with PREPA's employees.
- c) The art has not been worked on before.
- d) 5 Business days
- e) The approximate cost would be of \$750.00. Nonetheless, it would not be added cost, since PREPA has a Graphic Arts and Printing department which would take care of these changes.

**No. CEPR-AP-2016-0002**

*Re: In re: New Transparent Bill*

Puerto Rico Electric Power Authority's Response to the  
Requirement of Information No. 1  
of the Staff of the Puerto Rico Energy Commission

**REQUEST NO. 3**

What Division within PREPA is responsible for redoing the bill? Please provide the contact information of the person in charge of such area and who will be responsible for addressing Commission's questions regarding bill design.

**RESPONSE:**

The following response was provided by Dwight Rodriguez, Head Customer Service Division.

The process would require coordination between the following areas:

- a) Corporate Strategy and IT Office
- b) Graphic Arts and Printing Department
- c) Customer Service Directorate
- d) Corporate Communication Department
- e) Legal Affairs Directorate

The coordinator of this project and responsible for answering the questions would be Dwight Rodríguez, Head Customer Service Division.