GOVERNMENT OF PUERTO RICO PUBLIC SERVICE REGULATORY BOARD PUERTO RICO ENERGY BUREAU

IN RE: THE PERFORMANCE OF THE PUERTO RICO ELECTRIC POWER AUTHORITY

CASE NO.: NEPR-MI-2019-0007

SUBJECT: Request for Clarification.

RESOLUTION

I. **Introduction and Procedural Background**

On May 21, 2021, after an extensive and thorough process, which included ample opportunity for stakeholders and the general public to participate, the Energy Bureau of the Puerto Rico Public Service Regulatory Board ("Energy Bureau") issued a Resolution and Order establishing baselines and/or benchmarks for certain performance metrics.¹

As established before by the Energy Bureau, these foregoing baselines and bechnmarks will be, among other things, the basis to estabish the performance incentives or targets to be applicable to LUMA Energy, LLC as Management Co., and LUMA Energy ServCo, LLC (collectively, "LUMA"). Such performance incentives and targets will be determined in the proceeding commenced under Case No. NEPR-AP-2020-0025².

On June 3, 2021, LUMA filed a document titled Request to Re-Schedule Proceedings ("Request") under Case No. NEPR-AP-2020-0025.3 In the Request, LUMA alleged that it would be filing a request for clarifications and/or partial reconsideration of the May 21 Resolution and asked the Energy Bureau to modify the procedural calendar⁴ established on April 8, 2021 in Case No. NEPR-AP-2020-0025.

On June 4, 2021, the Energy Bureau issued a Resolution and Order ("June 4 Resolution"). Through the June 4 Resolution, the Energy Bureau clarified that, although the

² In Re: Performance Targets for LUMA Energy ServCo, LLC.

³ Through the June 4 Resolution, the Energy Bureau took administrative knowledge of the Request and included it in the instant docket. 00 DEEN

⁴ See Resolution and Order, In Re: The Performance Targets for Luma Energy Servco, LLC, Care No. NEPR 2020-0025, April 8, 2021.



¹ See Resolution and Order, In Re: The Performance of the Puerto Rico Electric Power Authority, Case No. NEPR-MI-2019-0007, May 21, 2021 ("May 21 Resolution").

instant case is not an adjudicative procedure and reconsideration of a determination is not applicable, the Energy Bureau will entertain and consider LUMA's filing. The Energy Bureau granted LUMA until June 11, 2021, to file its request for clarifications. Furthermore, stakeholders were granted until June 21, 2021, to file their comments to LUMA's filing.

On June 11, 2021, LUMA filed before the Energy Bureau a document titled *Urgent Request for Brief Extension of Time Until Wednesday June 16, 2021, to File Motion for Clarifications and/or Partial Reconsideration of Resolution and Order of May 21, 2021* ("Urgent Request"). In the Urgent Request, LUMA stated that its personnel had been working diligently to finalize the request for clarification or reconsideration but would not be able to conclude its analysis and comments by the established deadline based on unanticipated incidents that delayed its efforts to conclude the filing. LUMA expressed that it is cognizant of the importance of granting the Energy Bureau time to consider requests for extension of time, and while it intended to submit the filing by the established deadline, it did not envision an extension until close of business of June 11, 2021. Thus, LUMA requested an extension of three business days, until June 16, 2021, to file a request for clarifications or reconsideration to the May 21 Resolution.

On June 15, 2021, upon evaluation of LUMA's arguments, the Energy Bureau issued a Resolution and Order ("June 15 Resolution") in which it denied the Urgent Request.⁵ In the June 15 Resolution, the Energy Bureau stated it is aware of recent events that may have disrupted LUMA's personnel in preparing the required filing under this case. However, the Energy Bureau has emphasized in numerous occasions the importance of timely compliance with the Energy Bureau's orders. Further, the Energy Bureau expressed it has warned LUMA that filing a time extension request at the end of the deadline is not conducive to proper case management. LUMA's actions removed the Energy Bureau's discretion to evaluate the merits of the Urgent Request. Based on the foregoing, the Energy Bureau imposed an administrative fine of five hundred dollars (\$500.00) for each day, or part thereof, LUMA delayed submitting its request for clarification of the May 21 Resolution, commencing on June 12, 2021.

Profes

On June 16, 2021, LUMA filed a document titled *Motion for Clarifications and/or Partial Reconsideration of Resolution and Order of May 21, 2021* ("June 16 Motion"). In the June 16 Motion, LUMA requested that the Energy Bureau:

- (i) consider Exhibits 1, 1(a), 1(b), and 2, submitted with the June 16 Motion;
- (ii) issue the clarifications requested therein, reconsider the determination that the record is ripe to set performance baselines;
- (iii) reconsider portions of the May 21 Resolution on selection of peer group utilities and adoption of reporting requirements on 113 unique T&D Metrics and 16 unique Generation metrics;

DE

⁵ See Resolution and Order, In Re: The Performance of the Puerto Rico Electric Power Author MI-2019-0007, June 15, 2021.

- (iv) reconsider and/or stay the performance metrics reporting requirements set in the May 21 Resolution;
- (v) allow for sharing of data and calculations underlying the performance baselines set in the May 21 Resolution; and
- (vi) schedule technical conferences and workshops in this proceeding for LUMA and other stakeholders to discuss with the Energy Bureau the performance baselines and benchmarks that will apply to PREPA and review the data and calculations employed by the Energy Bureau to set performance baselines in Attachments A and B to the May 21 Resolution.

No replies or comment regarding the June 16, 2021 Motion were received.⁶

On June 29, 2021, LUMA filed document titled *Request for Reconsideration of Resolution and Order of June 15, 2021 Imposing Fine* ("June 15 Motion"). Through the June 15 Motion, LUMA requests reconsideration of the June 15 Resolution in which the Energy Bureau denied the Urgent Request and imposed a fine of five hundred dollars (\$500.00) per day, starting on June 12, 2021, for every day LUMA delayed filing the June 16 Motion.

II. Discussion and Analysis

A. Number of Metrics

In the June 16 Motion, LUMA expresses concern regarding the number of metrics and subunit of metrics reported by PREPA. LUMA notes that the Energy Bureau's metrics includes 524 rows of data for 113 performance metrics.⁷ The Energy Bureau notes that the number of performance metrics is not significantly different than those ordered in 2019.⁸ Furthermore, the Energy Bureau identified the initial list of metrics on April 27, 2017.⁹

Allon D.d.

⁶ On June 30, 2021, Comité Dialogo Ambiental, Inc. and El Puente: Enlace Latino de Acción Climática (El Puente de Williamsburg) ("Environmental Entities"), filed a document titled *Motion Requesting Access to Information and Opportunity to Informed Participation, Commencement of Investigations, Scheduling of Public Hearings and Other Remedies* ("June 30 Motion"). The June 30 Motion, in relevant part, briefly discusses some of the performance metrics proposed by LUMA in its filings under Case No. NEPR-AP-2020-0025. It is important to note that the Environmental Entities can, and have the opportunity to, file a request for intervention with the Energy Bureau in Case No. NEPR-AP-2020-0025 or to participate during the public comment process, already established in the procedural calendar of that case. *See* Resolution and Order, <u>In Re: Performance Targets for LUMA Energy ServCo, LLC</u>, Case No. NEPR-AP-2020-0025, June 4, 2021.

⁷ See, June 16 Motion, p. 11.

⁸ See, Resolution and Order, <u>In Re: The Performance of the Puerto Rico Electric Power Authority</u> Case No. NERE AVE MI-2019-0007, May 14, 2019.

3

⁹ See, Resolution and Order, <u>In Re: The Performance of the Puerto Rico Electric Power Authority</u> IN-2016-0002, April 27, 2017. Therefore, the breadth and extent of the identified performance metrics has been well documented over the last several years.

The Energy Bureau recognizes that the absolute number of metrics will change as new information becomes available and/or information from existing metrics is no longer applicable. In the May 21 Resolution, the Energy Bureau eliminated 36 data rows¹⁰ and added 16 data rows.¹¹

As noted in the May 21 Resolution, the Energy Bureau's interest in metrics is not limited to establishing targets and performance incentives for LUMA as part of the proceeding under Case No. NEPR-AP-2020-0025. These metrics also help to provide "a uniform understanding of the current level of PREPA's performance on every aspect of PREPA's decision-making process and operations."¹² That uniform understanding now applies to LUMA as the operator of the Transmission and Distribution System. Therefore, sub-group level data is important for this level of visibility.

The Energy Bureau's interest in sub-group metrics (district and/or municipal) is not new. It has been identified since 2017.¹³ Granular metrics at the district/municipality level provide the Energy Bureau with important visibility that may be masked by Service Territory level data due to averaging. For example, metrics solely focused on overall service territory data reflects averaging that would weigh larger population areas. This may mask the performance of smaller districts or municipalities. Consequently, granular data provides the Energy Bureau with more targeted visibility.

B. Peer Group Utilities

LUMA requested the Energy Bureau to modify the peer group utilities identified in the May 21 Resolution.¹⁴ While LUMA agrees that no single utility is a perfect analog to PREPA¹⁵, LUMA has requested the Energy Bureau to modify the list of utilities identified by the Energy Bureau, and substitute the list with its proposed utilities.¹⁶ LUMA's initial list

¹⁰ See, June 21 Resolution, Attachment C.

¹¹ Id., Attachment D.

Ston Poor

¹² See, Resolution and Order, <u>In Re: The Performance of the Puerto Rico Electric Power Authority</u>, Case No. CEPR-MI-2019-0007, December 23, 2020, p. 4.

¹³ See, Resolution and Order, <u>In Re: The Performance of the Puerto Rico Electric Power Authority</u>, Case No. CEPR-IN-2016-0002, April 27, 2017, Attachment 1.

¹⁴ See, June 16 Motion, p. 9.

¹⁵ See, May 21 Resolution, p. 8.

¹⁶ June 16 Motion, p. 9.



includes the following utilities: Alabama Power, Entergy Louisiana, Entergy New Orleans, Gulf Power, Jacksonville Electric Authority ("JEA"), and Mississippi Power based on hurricane exposure.¹⁷ LUMA ultimately recommends that the utility peer group includes the following utilities: Dominion Energy (South Carolina), Duke Energy Progress (Florida), Hawaiian Electric Company, Entergy New Orleans, Gulf Power, and JEA.¹⁸

Upon review of the information provided by LUMA, only Alabama Power and Entergy Louisiana have similar customer numbers as PREPA, yet LUMA recommends excluding those two utilities.¹⁹ Moreover, it appears that LUMA recommends the inclusion of Entergy New Orleans, Gulf Power, and JEA solely based on hurricane events.²⁰

LUMA recommends the exclusion of Duke Energy Progress (North Carolina), Duke Energy Carolinas, Hawaii Electric Light Company ("HELCO"), Los Angeles Department of Water and Light ("LADWP"), and San Diego Gas and Electric Company ("SDGE") from the peer utility group.²¹ LUMA partially based its recommendation on the number of industrial customers, lines of transmission, weather conditions (rainfall and/or hurricane exposure), and total number of customers of these utilities.²²

The Energy Bureau appreciates LUMA's analysis and input. LUMA's analysis of service territory size, customer distribution, and customer density provides useful information for the Energy Bureau. This information complements the Energy Bureau's consideration of peer utilities based on service territory size, number of customers, hurricane events, ownership structure, and topography and is consistent with the Energy Bureau's assessment that no single utility is a perfect analog to PREPA.

Allon D. 1

The Energy Bureau is cognizant that, as PREPA transforms under the OMA²³, other utilities may become more appropriate peers and that existing peer utilities may no longer be appropriate. The Energy Bureau recognizes that a broad peer group can be useful to identify either stellar performance or cautionary lessons that can be used to inform stakeholders.

¹⁷ See, June 16 Motion, Exhibit 1, p. 3.

¹⁸ Id., p. 9.

¹⁹ *Id.*, Exhibit 1a.

²⁰ *Id.*, Exhibit 1b.

²¹ Id., Exhibit 1, p. 4.

0 DE Ð

²² *Id.*, Exhibit 1b.

²³ Operation and Maintenance Agreement entered by PREPA, the Puerto Rico Public-Private Partnerships Authority, LUMA Energy, LLC as ManagementCo, and LUMA Energy ServCo, LLC as ServCo (colectivelly, "LUMA"), June 22, 2020. The execution copy of the OMA is available at https://bit.ly/3xfAsmm.

However, at this time, the Energy Bureau will not adjust the current peer group utilities. The Energy Bureau maintains its determination that the peer utilities identified in the May 21 Resolution is appropriate for the purpose of this proceeding and Case No. NEPR-AP-2020-0025.

C. Stakeholder Meetings

In the June 16 Motion, LUMA suggests the Energy Bureau holds stakeholder meetings to perform benchmarking analyses for each performance metric.²⁴ In this proceeding, the Energy Bureau held two technical conferences for stakeholders on January 19, 2021²⁵ and February 22, 2021²⁶ to discuss metrics and baselines. Additional technical conferences to discuss baselines and/or additional metrics may not result in any more substantive information since the matter at hand is a question of PREPA's historical data brought to the attention of the Energy Bureau in motions filed by LUMA. The Energy Bureau recognizes that additional information may be identified as LUMA becomes more familiarized with the dayto-day operations of the PREPA system.

LUMA commented on the number of metrics being required to be reported.²⁷ In its February 5 Filing, LUMA recommended deferring certain metrics due to limitations in available data.²⁸ The Energy Bureau recognizes that, as data availability and quality improves there may be a need to revisit the current metrics. Additional technical conferences and stakeholder meetings might be appropriate at that time.

Alton



²⁴ See, June 16 Motion, p. 9.

²⁵ See, Resolution and Order, In Re: The Performance of the Puerto Rico Electric Power Authority, Case No. NEPR-MI-2019-0007, December 23, 2020. Copy of the Technical Conference is available at: https://www.youtube.com/watch?v=zi5ALBxCN_I.

²⁶ See, Resolution and Order, In Re: The Performance of the Puerto Rico Electric Power Authority, Case No. NEPR-MI-2019-0007, February 11, 2021. Copy of the Technical Conference is available at: https://www.youtube.com/watch?v=jzRbJR3XGi0.

²⁷ See, June 16 Motion, p. 11.

²⁸ See, Motion Resubmitting LUMA's Comments and Proposals Regarding PREPA's Performance Baselines and Metrics, in Compliance with Resolution and Order of December 23, 2020, and Based on Data Published by the Energy Bureau and Presented During Technical Conference Held on January 19th, 2020, In Re: The Performance of the Puerto Rico Electric Power Authority, Case No. NEPR-MI-2019-0007, February 5, 2021, Table 1.1.1. Performance Metrics Summary, Exhibit 2. ("February 5 Filing").

D. Calculations

In the June 2016 Motion, LUMA requests additional clarification on eight metrics.²⁹ These metrics include: Average speed of answer, Number of formal customer complaints per 100,000 customers, OSHA Incidence Rate, OSHA Severity Rate, OSHA Days Away Restricted, or Transferred ("DART"), Days Sales Outstanding ("DSO"), Operational expenses vs budget (excluding fuel) (system), and Capital expenses vs. budget (system).³⁰ In addition, LUMA requested information from the Energy Bureau regarding data exclusion and/or substitution.³¹

The Energy Bureau appreciates LUMA's comments since the reported metrics are designed to be a transparent mechanism to document the performance of PREPA's system. The Energy Bureau recognizes this is an evolving process as data collection and data quality improves. The Energy Bureau's specific comments for the metrics referenced by LUMA are presented below.

1. Average Speed of Answer

The Energy Bureau's methodology is the annual average of PREPA's reported average speed to answer of 8 minutes and 25 seconds for the 2020 Fiscal Year (July 2019 - June 2020).³² The annual average does not exclude or substitute any PREPA data. LUMA has recommended using a proposed baseline of 10 minutes.³³ LUMA does note it has found that PREPA's historical management of incoming calls did not route all calls to customer call agents.³⁴ Finally, it is not clear if LUMA's proposed benchmark reflects updated values for the same period or adjusts the existing values for additional calls. The Energy Bureau maintains its original benchmark.

Aron Dr

2. Number of formal customer complaints per 100,000 customers

The Energy Bureau's methodology is based on the total formal complaints (12,340) reported by PREPA for the 2020 Fiscal Year (July 2019 - June 2020) divided by the total of customer (1.46 million) over FY 2020 times 100,000. This results in the reported value of

²⁹ See, June 16 Motion, p. 13.

³⁰ *Id.*, Exhibit 2.

³¹ Id., p. 12.

³² See, Resolution and Order, In Re: The Performance of the Puerto Rico Electric Power Authority, Case No. CEPR-MI-2019-0007, May 21, 2021, Attachment A.

³³ See, June 16, 2021, Exhibit 2.

³⁴ *Id.*, Exhibit 1, p. 5.



841 complaints per 100,000 customers. LUMA recommends a period of May 2019 through March 2020 without explaining the proposed time period, and also recommends using a proposed baseline of 11.1 complaints per 100,000.³⁵ The Energy Bureau maintains its original baseline.

3. OSHA Recordable Incidence Rate

The Energy Bureau's methodology is the total reported incidents (282) for the 2020 Fiscal Year (July 2019 - June 2020) divided by the total of hours (8.38 million) times 200,000 based on information provided by PREPA.³⁶ This results in the reported value of 6.9 incidences per 200,000 hours. LUMA recommends that the benchmark be based on period of July 2018 through June 2019, and also recommends using a proposed baseline of 8.76 incidences per 200,000 hours. The Energy Bureau attempted to replicate LUMA's proposed baseline using PREPA's reported OSHA incidents for Fiscal Year 2019. The Energy Bureau's calculation for the Fiscal Year 2019 was 10.5 incidences per 200,000 hours. The Energy Bureau maintains its original baseline.

4. OSHA Severity Rate

The Energy Bureau's methodology is the total reported day away (1,299) for the 2020 fiscal year (July 2019 - June 2020) divided by the total of hours (8.38 million) times 200,000 based on information provided by PREPA.³⁷ This results in the reported value of 31 days away per 200,000. LUMA recommends a period of July 2018 through June 2019 and also recommends using a proposed baseline of 50.84 days away per 200,000 hours. The Energy Bureau attempted to replicate LUMA's proposed baseline using PREPA's reported OSHA days away for Fiscal Year 2019. The Energy Bureau's calculation for the Fiscal Year 2019 was 41.0 days per 200,000 hours. The Energy Bureau maintains its original baseline.

5. OSHA DART

The Energy Bureau's methodology is the total reported days away and transfers (200) for the 2020 Fiscal Year (July 2019 - June 2020) divided by the total of hours (8.38 million) times 200,000 based on information provided by PREPA.³⁸ This results in the reported value of 4.8 days away per 200,000 hours. LUMA recommends a period of July 2018 through June 2019 and also recommends using a proposed baseline of 5.95 days away per 200,000 hours.

³⁷ Id.

³⁸ Id.



T" Slov Dark

³⁵ *Id.*, Exhibit 2.

³⁶ See, Motion to Submit Additional Performance Metrics in Compliance (sic) the Resolution and Order entered on (sic), In Re: The Performance of the Puerto Rico Electric Power Authority, Case No. NEPR-MI-2019-0007, April 19, 2021, Exhibit B Copy of Incidents PREPA.xlsx.

The Energy Bureau attempted to replicate LUMA's proposed baseline using PREPA's reported OSHA incidences for Fiscal Year 2019. The Energy Bureau's calculation for the Fiscal Year 2019 was 6.8 days per 200,000 hours. The Energy Bureau maintains its original baseline.

6. Days Sales Outstanding (Government)

The Energy Bureau's methodology is the average reported days sales outstanding for the 2020 Fiscal Year (July 2019 - June 2020) based on information provided by PREPA.³⁹ This results in the reported value of 619 days. LUMA recommends a period of Jan 2020 through July 2020 and also recommends using a proposed baseline of 754 days. The Energy Bureau attempted to replicate LUMA's proposed baseline using PREPA's reported DSO data. The Energy Bureau's calculation for the Fiscal Year 2019 was 506 days. The Energy Bureau maintains its original baseline.

7. Operational expenses vs. budget (excluding fuel) (system)

The Energy Bureau's methodology is the average reported percentage for the 2020 Fiscal Year (July 2019 - June 2020) based on information provided by PREPA. This results in the reported value of 80.4 percent. LUMA recommends a period of the current fiscal year and also recommends using a proposed baseline of 100 percent. LUMA does not explain the basis for its proposed baseline if it is based on historical data. The Energy Bureau maintains its original baseline.

8. Capital expenses vs budget (system)

Stor Stor The Energy Bureau's methodology is the average reported percentage for the 2020 fiscal year (July 2019-June 2020) based on information provided by PREPA. This results in the reported value of 6.6 percent. LUMA recommends a period of the 2022 Fiscal Year and also recommends using a proposed baseline of 100 percent. LUMA does not explain the basis for its proposed baseline. The Energy Bureau maintains its original baseline.

> The Energy Bureau baseline metrics are generally annual averages based on Fiscal Year 2020 data or the annual value for Fiscal Year 2020. The annual values are for the following metrics: SAIDI, SAIFI, CAIDI, number of formal complaints per 100,000 customers, The Energy Bureau notes that for the number of disconnections, the Fiscal Year average excludes the months of March through June.⁴⁰ Therefore, the Energy Bureau reviewed the benchmarks and notes that the disconnection metric inadvertently includes moratorium

³⁹ See, Motion to Submit Additional Performance Metrics in Compliance (sic) the Resolution and Order eptere on (sic), In Re: The Performance of the Puerto Rico Electric Power Authority, Case No. NEPR M 2019-000 April 19, 2021, Exhibit A Copy of DSO PREPA.xlsx.

⁴⁰ See, May 21 Resolution, p. 7.

months. The Energy Bureau has revised the disconnection metric values and hereby issues a revised version of Appendix B of the May 21 Resolution.

III. Conclusion

After thorough consideration of LUMA's arguments, the Energy Bureau **DENIES** the remedies requested in the June 16 Motion. Notwithstanding the foregoing, the Energy Bureau revised the disconnection metric values in Appendix B of the May 21 Resolution and hereby issues a revised Appendix B. The Energy Bureau ORDERS LUMA to use the baselines and benchmarks established in the instant case to revise its filing on Case No. NEPR-AP-2020-0025. Such revised version shall be filed in accordance with the procedural calendar established in Case No. NEPR-AP-2020-0025.

LUMA filed its request for clarification on June 16, 2021. Therefore, based on the provisions of the lune 15 Resolution, the total fine is equal to 5 days \times \$500.00/day = \$2,500,00⁴¹. The Energy Bureau ORDERS LUMA to pay the totality of the fine, on or before July 6, 2021, at 5:00 pm.⁴²

The Energy Bureau **WARNS** LUMA that, noncompliance with any provision of this Resolution and Order, may result in the imposition fines under Act 57-2014 and the Bureau's regulations and/or other appropriate applicable Energy anv administrative sanctions, as deemed appropriate by the Energy Bureau.

Be it notified and published. **Edison Avilés Deliz** Chairman Angel R. Rivera de la Cruz Lillian Mateo Santos Associate Commissioner Associate Commissioner Ferdinand A. Ramos Soegaard Sylvia B. Ugarte Araujo Associate Commissioner Associate Commissioner DE D 0 , E C O

⁴¹ The noncompliance took place commencing June 12, 2021 to June 16, 2021, inclusive.

⁴² For the multiple mechanisms available to make the payment, LUMA may contact the Energy Office.

z

ε R

CERTIFICATION

I hereby certify that the majority of the members of the Puerto Rico Energy Bureau has so agreed on July 2, 2021. I also certify that on July 2, 2021 a copy of this Resolution and Order was notified by electronic mail to the following: margarita.mercado@us.dlapiper.com, jmarrero@diazvaz.law, and kbolanos@diazvaz.law. I also certify that today, July 2, 2021, I have proceeded with the filing of the Resolution and Order issued by the Puerto Rico Energy Bureau.

For the record, I sign this in San Juan, Puerto Rico, today July 2, 2021.

Sonia Sed ambide o Cle

Attachment B - REVISED **Metrics with Baselines**

| Metric | Sub-Group | Unit of Measure | FY 2020 Baseline |
|--|-----------------|---------------------|------------------|
| Overall System | | | - |
| Number of customers by customer class | Total | Number of customers | 1,466,878 |
| Number of customers by customer class | Residential | Number of customers | 1,341,477 |
| Number of customers by customer class | Commercial | Number of customers | 121,551 |
| Number of customers by customer class | Industrial | Number of customers | 588 |
| Number of customers by customer class | Public Lighting | Number of customers | 2,166 |
| Number of customers by customer class | Agriculture | Number of customers | 1,094 |
| Number of customers by customer class | Others | Number of customers | 2 |
| Monthly system sales by customer class | Total | GWh | 1,328 |
| Monthly system sales by customer class | Residential | GWh | 536 |
| Monthly system sales by customer class | Commercial | GWh | 598 |
| Monthly system sales by customer class | Industrial | GWh | 163 |
| Monthly system sales by customer class | Public Lighting | GWh | 26 |
| Monthly system sales by customer class | Agriculture | GWh | 2 |
| Monthly system sales by customer class | Others | GWh | 3 |
| Monthly sales by Municipality | Total | GWh | 1,328 |
| Monthly sales by Municipality | Adjuntas | GWh | 3 |
| Monthly sales by Municipality | Aguada | GWh | 8 |
| Monthly sales by Municipality | Aguadilla | GWh | 24000 |
| Monthly sales by Municipality | Aguas Buenas | GWh | 601 |
| Monthly sales by Municipality | Aibonito | GWh | 8 |
| Monthly sales by Municipality | Añasco | GWh | |

C

Q. C RT

WTADORA DE SER

| Metric | Sub-Group | Unit of Measure | FY 2020 Baseline |
|-------------------------------|--------------|-----------------|------------------|
| Monthly sales by Municipality | Arecibo | GWh | 38 |
| Monthly sales by Municipality | Arroyo | GWh | 5 |
| Monthly sales by Municipality | Barceloneta | GWh | 16 |
| Monthly sales by Municipality | Barranquitas | GWh | 5 |
| Monthly sales by Municipality | Bayamón | GWh | 80 |
| Monthly sales by Municipality | Cabo Rojo | GWh | 13 |
| Monthly sales by Municipality | Caguas | GWh | 54 |
| Monthly sales by Municipality | Camuy | GWh | 7 |
| Monthly sales by Municipality | Canóvanas | GWh | 13 |
| Monthly sales by Municipality | Carolina | GWh | 78 |
| Monthly sales by Municipality | Cataño | GWh | 14 |
| Monthly sales by Municipality | Сауеу | GWh | 18 |
| Monthly sales by Municipality | Ceiba | GWh | 3 |
| Monthly sales by Municipality | Ciales | GWh | 3 |
| Monthly sales by Municipality | Cidra | GWh | 13 |
| Monthly sales by Municipality | Coamo | GWh | 8 |
| Monthly sales by Municipality | Comerío | GWh | 4 |
| Monthly sales by Municipality | Corozal | GWh | 7 |
| Monthly sales by Municipality | Culebra | GWh | 1 |
| Monthly sales by Municipality | Dorado | GWh | 23 |
| Monthly sales by Municipality | Fajardo | GWh | 24 |
| Monthly sales by Municipality | Florida | GWh | C2000 |
| Monthly sales by Municipality | Guánica | GWh | 3 4 |
| Monthly sales by Municipality | Guayama | GWh | 2 20 |
| | 2 | | Or NLI |

| Metric | Sub-Group | Unit of Measure | FY 2020 Baseline |
|-------------------------------|-------------|-----------------|-------------------|
| Monthly sales by Municipality | Guayanilla | GWh | 6 |
| Monthly sales by Municipality | Guaynabo | GWh | 65 |
| Monthly sales by Municipality | Gurabo | GWh | 16 |
| Monthly sales by Municipality | Hatillo | GWh | 11 |
| Monthly sales by Municipality | Hormigueros | GWh | 4 |
| Monthly sales by Municipality | Нитасао | GWh | 32 |
| Monthly sales by Municipality | Isabela | GWh | 10 |
| Monthly sales by Municipality | Јауиуа | GWh | 4 |
| Monthly sales by Municipality | Juana Díaz | GWh | 18 |
| Monthly sales by Municipality | Juncos | GWh | 18 |
| Monthly sales by Municipality | Lajas | GWh | 5 |
| Monthly sales by Municipality | Lares | GWh | 5 |
| Monthly sales by Municipality | Las Marías | GWh | 2 |
| Monthly sales by Municipality | Las Piedras | GWh | 17 |
| Monthly sales by Municipality | Loíza | GWh | 4 |
| Monthly sales by Municipality | Luquillo | GWh | 6 |
| Monthly sales by Municipality | Manatí | GWh | 27 |
| Monthly sales by Municipality | Maricao | GWh | 2 |
| Monthly sales by Municipality | Maunabo | GWh | 2 |
| Monthly sales by Municipality | Mayagüez | GWh | 36 |
| Monthly sales by Municipality | Моса | GWh | CT 00 0 |
| Monthly sales by Municipality | Morovis | GWh | 5 |
| Monthly sales by Municipality | Naguabo | GWh | |
| | 3 | | O F IN INTRODA DE |

| Metric | Sub-Group | Unit of Measure | FY 2020 Baseline |
|-------------------------------|---------------|-----------------|------------------|
| Monthly sales by Municipality | Naranjito | GWh | 5 |
| Monthly sales by Municipality | Orocovis | GWh | 4 |
| Monthly sales by Municipality | Patillas | GWh | 4 |
| Monthly sales by Municipality | Peñuelas | GWh | 5 |
| Monthly sales by Municipality | Ponce | GWh | 65 |
| Monthly sales by Municipality | Quebradillas | GWh | 5 |
| Monthly sales by Municipality | Rincón | GWh | 4 |
| Monthly sales by Municipality | Río Grande | GWh | 16 |
| Monthly sales by Municipality | Sabana Grande | GWh | 5 |
| Monthly sales by Municipality | Salinas | GWh | 8 |
| Monthly sales by Municipality | San Germán | GWh | 9 |
| Monthly sales by Municipality | San Juan | GWh | 232 |
| Monthly sales by Municipality | San Lorenzo | GWh | 9 |
| Monthly sales by Municipality | San Sebastián | GWh | 8 |
| Monthly sales by Municipality | Santa Isabel | GWh | 10 |
| Monthly sales by Municipality | Toa Alta | GWh | 18 |
| Monthly sales by Municipality | Toa Baja | GWh | 23 |
| Monthly sales by Municipality | Trujillo Alto | GWh | 20 |
| Monthly sales by Municipality | Utuado | GWh | 5 |
| Monthly sales by Municipality | Vega Alta | GWh | 10 |
| Monthly sales by Municipality | Vega Baja | GWh | 20000 |
| Monthly sales by Municipality | Vieques | GWh | <u>9</u> 3 |
| Monthly sales by Municipality | Villalba | GWh | |
| | 4 | | C I YLI |

| Metric | Sub-Group | Unit of Measure | FY 2020 Baseline |
|---|---------------|-----------------|------------------|
| Monthly sales by Municipality | Yabucoa | GWh | 7 |
| Monthly sales by Municipality | Yauco | GWh | 10 |
| Monthly system peak | Total | MW | 2,911 |
| Monthly peak by customer class | | MW | Missing |
| Monthly peak by district | | MW | Missing |
| Cost of generation per customer (system) | | \$/customer | \$90 |
| Average revenue per kilowatt-hour sold | | \$/kWh | \$0.22 |
| Generation | | | |
| Plant availability (system) | | Percentage | 51% |
| Forced outages (system) | | Percentage | 29% |
| Cost of generation (by Plant Type) | Steam - O&M | \$/kWh | \$0.010 |
| Cost of generation (by Plant Type) | Gas - O&M | \$/kWh | \$0.013 |
| Cost of generation (system total) AEE, exc. PPOA's gen | | \$/kWh | \$0.14 |
| Cost of generation (system: fuel) | | \$/kWh | \$0.13 |
| Cost of generation (system: O&M AEE, exc. PPOA's gen) | | \$/kWh | \$0.01 |
| Cost of generation (by Plant Type) | Steam - Fuel | \$/kWh | \$0.09 |
| Cost of generation (by Plant Type) | Gas - Fuel | \$/kWh | \$0.35 |
| Cost of generation (by Plant Type) | Steam - Total | \$/kWh | \$0.10 |
| Cost of generation (by Plant Type) | Gas - Total | \$/kWh | \$0.36 |
| Cost of generation (by Plant Type) | Hydro Total | \$/kWh | \$0.08 |
| Monthly thermal generation (system) including PPOA's gen | | GWh | NEC |

| Metric | Sub-Group | Unit of Measure | FY 2020 Baseline |
|---|---------------------------|-----------------|---|
| Monthly thermal generation (system) AEE, excluding PPOA's gen | | GWh | - |
| Monthly thermal generation (by plant) | | | - |
| Monthly thermal generation (by plant) | San Juan - Steam | GWh | - |
| Monthly thermal generation (by plant) | Palo Seco - Steam | GWh | - |
| Monthly thermal generation (by plant) | Costa Sur - Steam | GWh | - |
| Monthly thermal generation (by plant) | Aguirre - Steam | GWh | - |
| Monthly thermal generation (by plant) | Ciclo Combinado San Juan | GWh | - |
| Monthly thermal generation (by plant) | Ciclo Combinado - Aguirre | GWh | - |
| Monthly thermal generation (by plant) | Mayagüez - Gas | GWh | - |
| Monthly thermal generation (by plant) | Palo Seco - Gas | GWh | - |
| Monthly thermal generation (by plant) | Costa Sur - Gas | GWh | - |
| Monthly thermal generation (by plant) | Aguirre - Gas | GWh | - |
| Monthly thermal generation (by plant) | Yabucoa - Gas | GWh | - |
| Monthly thermal generation (by plant) | Daguao - Gas | GWh | - |
| Monthly thermal generation (by plant) | Jobos - Gas | GWh | - |
| Monthly thermal generation (by plant) | Vega Baja - Gas | GWh | - |
| Monthly thermal generation (by plant) | Cambalache - Gas | GWh | - |
| Monthly thermal generation (by plant) | Vieques - Diesel | GWh | - |
| Monthly thermal generation (by plant) | Culebra - Diesel | GWh | - |
| Average heat rate (system) | | BTU/kWh | 11,410 OF |
| Purchased energy from thermal PPOA's | Total | GWh | 00 |
| Purchased energy from thermal PPOA's | EcoEléctrica | GWh | N. S. |

R T

| Metric | Sub-Group | Unit of Measure | FY 2020 Baseline |
|--|--------------|-----------------------|-----------------------------------|
| Purchased energy from thermal PPOA's | AES | GWh | - |
| Cost of capacity purchased from thermal PPOA's | EcoEléctrica | \$ / kW-month | - |
| Cost of capacity purchased from thermal PPOA's | AES | \$ / kW-month | - |
| Cost of energy (base + excess) purchased from thermal PPOA's | EcoEléctrica | \$ / kWh | - |
| Cost of energy (base + excess) purchased from thermal PPOA's | AES | \$ / kWh | - |
| Transmission and Distribution | | | |
| Net monthly work orders balance | | Number of work orders | 274,821 |
| MAIFI | System | Percentage | Missing |
| SAIDI (by district) | | | |
| SAIDI (by district) | Arecibo | Minutes | Awaiting revision |
| SAIDI (by district) | Manatí | Minutes | Awaiting revision |
| SAIDI (by district) | Quebradillas | Minutes | Awaiting revision |
| SAIDI (by district) | Utuado | Minutes | Awaiting revision |
| SAIDI (by district) | Bayamón | Minutes | Awaiting revision |
| SAIDI (by district) | Corozal | Minutes | Awaiting revision |
| SAIDI (by district) | Palo Seco | Minutes | Awaiting revision |
| SAIDI (by district) | Vega baja | Minutes | Awaiting revision |
| SAIDI (by district) | Barranquitas | Minutes | Awaiting revision |
| SAIDI (by district) | Caguas | Minutes | Awaiting revision |
| SAIDI (by district) | Сауеу | Minutes | Awaiting revision |
| SAIDI (by district) | Нитасао | Minutes | Awaiting revision |
| SAIDI (by district) | Canóvanas | Minutes | Awaiting revision |
| | 7 | | Or AUGULAUTADORA DE SU DU FRTC |

| Metric | Sub-Group | Unit of Measure | FY 2020 Baseline |
|---------------------|---------------|----------------------------|-----------------------------|
| SAIDI (by district) | Carolina | Minutes | Awaiting revision |
| SAIDI (by district) | Fajardo | Minutes | Awaiting revision |
| SAIDI (by district) | Aguadilla | Minutes | Awaiting revision |
| SAIDI (by district) | Mayagüez | Minutes | Awaiting revision |
| SAIDI (by district) | San Germán | Minutes | Awaiting revision |
| SAIDI (by district) | San Sebastián | Minutes | Awaiting revision |
| SAIDI (by district) | Guayama | Minutes | Awaiting revision |
| SAIDI (by district) | Ponce | Minutes | Awaiting revision |
| SAIDI (by district) | Santa Isabel | Minutes | Awaiting revision |
| SAIDI (by district) | Yauco | Minutes | Awaiting revision |
| SAIDI (by district) | Guaynabo | Minutes | Awaiting revision |
| SAIDI (by district) | Monacillos | Minutes | Awaiting revision |
| SAIDI (by district) | Río piedras | Minutes | Awaiting revision |
| SAIFI (by district) | | | |
| SAIFI (by district) | Arecibo | Interruptions per customer | Awaiting revision |
| GAIFI (by district) | Manatí | Interruptions per customer | Awaiting revision |
| SAIFI (by district) | Quebradillas | Interruptions per customer | Awaiting revision |
| SAIFI (by district) | Utuado | Interruptions per customer | Awaiting revision |
| SAIFI (by district) | Bayamón | Interruptions per customer | Awaiting revision |
| SAIFI (by district) | Corozal | Interruptions per customer | Awaiting revision |
| SAIFI (by district) | Palo Seco | Interruptions per customer | Awaiting revision |
| SAIFI (by district) | Vega Baja | Interruptions per customer | Awaiting revision |
| SAIFI (by district) | Barranquitas | Interruptions per customer | Awaiting revision |
| | 8 | | D THE REAL PROPERTY OF A DE |

| Metric | Sub-Group | Unit of Measure | FY 2020 Baseline |
|--|---------------|----------------------------|-------------------|
| SAIFI (by district) | Caguas | Interruptions per customer | Awaiting revision |
| SAIFI (by district) | Сауеу | Interruptions per customer | Awaiting revision |
| SAIFI (by district) | Humacao | Interruptions per customer | Awaiting revision |
| SAIFI (by district) | Canóvanas | Interruptions per customer | Awaiting revision |
| SAIFI (by district) | Carolina | Interruptions per customer | Awaiting revision |
| SAIFI (by district) | Fajardo | Interruptions per customer | Awaiting revision |
| SAIFI (by district) | Aguadilla | Interruptions per customer | Awaiting revision |
| SAIFI (by district) | Mayagüez | Interruptions per customer | Awaiting revision |
| SAIFI (by district) | San Germán | Interruptions per customer | Awaiting revision |
| SAIFI (by district) | San Sebastián | Interruptions per customer | Awaiting revision |
| SAIFI (by district) | Guayama | Interruptions per customer | Awaiting revision |
| SAIFI (by district) | Ponce | Interruptions per customer | Awaiting revision |
| SAIFI (by district) | Santa Isabel | Interruptions per customer | Awaiting revision |
| SAIFI (by district) | Yauco | Interruptions per customer | Awaiting revision |
| SAIFI (by district) | Guaynabo | Interruptions per customer | Awaiting revision |
| SAIFI (by district) | Monacillos | Interruptions per customer | Awaiting revision |
| SAIFI (by district) | Río Piedras | Interruptions per customer | Awaiting revision |
| Customer Service | | | · |
| Cash recovered on theft | | Million dollars | \$0.9 |
| NTL as a % of net generation | | Percentage | Awaiting revision |
| NTL reduction as a % of net generation | | Percentage | Awaiting revision |
| Number of customers on AMI | System | Number of customers | 19,691 |

RI

| Metric | Sub-Group | Unit of Measure | FY 2020 Baseline |
|--|---------------|---------------------|--------------------|
| Number of customers on AMI | Bayamón | Number of customers | 478 |
| Number of customers on AMI | Caguas | Number of customers | 2,826 |
| Number of customers on AMI | Carolina | Number of customers | 2,646 |
| Number of customers on AMI | Dorado | Number of customers | 2,220 |
| Number of customers on AMI | Guaynabo | Number of customers | 452 |
| Number of customers on AMI | Gurabo | Number of customers | 1,682 |
| Number of customers on AMI | San Juan | Number of customers | 3,596 |
| Number of customers on AMI | Toa Alta | Number of customers | 3,007 |
| Number of customers on AMI | Toa Baja | Number of customers | 284 |
| Number of customers on AMI | Trujillo Alto | Number of customers | 2,500 |
| Percent of customers on AMI | System | Percentage | 4% |
| Percent of customers on AMI | Bayamón | Percentage | 1% |
| Percent of customers on AMI | Caguas | Percentage | 5% |
| Percent of customers on AMI | Carolina | Percentage | 4% |
| Percent of customers on AMI | Dorado | Percentage | 15% |
| Percent of customers on AMI | Guaynabo | Percentage | 1% |
| Percent of customers on AMI | Gurabo | Percentage | 10% |
| Percent of customers on AMI | San Juan | Percentage | 2% |
| Percent of customers on AMI | Toa Alta | Percentage | 13% |
| Percent of customers on AMI | Toa Baja | Percentage | 1% |
| Percent of customers on AMI | Trujillo Alto | Percentage | 10% |
| Percent of automatically-generated NTL leads found to be occurrences of theft | | Percentage | 13% |
| | 10 | | O THE AMERICADA DE |

| Metric | Sub-Group | Unit of Measure | FY 2020 Baseline |
|--|-----------------|--------------------------|------------------|
| Number of customer complaints appealed by customer class | | Number of cases | 155 |
| Number of disconnections by customer class | | Number of disconnections | 13,206 |
| Number of disconnections by customer class | Residential | Number of disconnections | Missing |
| Number of disconnections by customer class | Commercial | Number of disconnections | Missing |
| Number of disconnections by customer class | Industrial | Number of disconnections | Missing |
| Number of disconnections by customer class | Public Lighting | Number of disconnections | Missing |
| Number of disconnections by customer class | Agriculture | Number of disconnections | Missing |
| Number of disconnections by customer class | Others | Number of disconnections | Missing |
| Number of disconnections by Area | Total | Number of disconnections | 13,206 |
| Number of disconnections by Area | Arecibo | Number of disconnections | 1,931 |
| Number of disconnections by Area | Bayamón | Number of disconnections | 2,052 |
| Number of disconnections by Area | Caguas | Number of disconnections | 1,729 |
| Number of disconnections by Area | Mayagüez | Number of disconnections | 2,240 |
| Number of disconnections by Area | Metro | Number of disconnections | 3,143 |
| Number of disconnections by Area | Ponce | Number of disconnections | 1,388 |
| Number of customers enrolled in extended payment plans by class | Total | Number of customers | 32,460 |
| Number of customers enrolled in extended payment plans by class | Residencial | Number of customers | 27,610 |
| Number of customers enrolled in extended payment plans by class | Gobierno | Number of customers | 16 |
| Number of customers enrolled in extended payment plans by class | Uso Indebido | Number of customers | 6,945 O D |
| Number of customer defaulting on extended payment plans by class | Total | Number of customers | 8,439 |

| Metric | Sub-Group | Unit of Measure | FY 2020 Baseline |
|--|--------------|---------------------|------------------|
| Number of customer defaulting on extended payment plans by class | Residencial | Number of customers | 6,067 |
| Number of customer defaulting on extended payment plans by class | Gobierno | Number of customers | 9 |
| Number of customer defaulting on extended payment plans by class | Uso Indebido | Number of customers | 2,363 |
| Number of customers completing extended payment plans by class | Total | Number of customers | 1,882 |
| Number of customers completing extended payment plans by class | Residencial | Number of customers | 1,713 |
| Number of customers completing extended payment plans by class | Gobierno | Number of customers | 1 |
| Number of customers completing extended payment plans by class | Uso Indebido | Number of customers | 168 |
| Finance | | | |
| Timely submission of Monthly Operating Report | | Days | 21 |
| Accounts Payable days outstanding | | Days | 19 |
| Planning and Environmental | | | |
| Timeliness of response to regulatory requests | | Percentage | 91% |
| Timeliness of permitting - new and renewals | | Percentage | 94% |
| Emissions of SO2, Nox, CO2, PM, Hg and other regulated pollutants (system) | | tons | 130,886 |
| Emissions rates of SO2, Nox, CO2, PM, Hg and other regulated pollutants (system) | | lb / MMBTU | Missing |
| Carbon intensity of fossil generation | | tons / MWH | Missing |
| Operations-Warehousing | | | |
| Inventory turns (annualized percent of value) | Total | Rate | Missing |
| | | | |

| Metric | Sub-Group | Unit of Measure | FY 2020 Baseline |
|---|--|--------------------|------------------|
| Inventory turns (annualized percent of value) | Warehouse General Depot (Distribution Center) | Rate | 10% |
| Inventory turns (annualized percent of value) | Warehouse T & D (Region & District) | Rate | 82% |
| Inventory turns (annualized percent of value) | Warehouse Plants | Rate | 15% |
| Inventory value | | Million dollars | \$236 |
| Operations-Fleet | | | |
| Fleet out of service (system) | | Percentage | 16% |
| Total available vehicles in service (system) | | Number of vehicles | 2,709 |
| Operations-Fuel | | | |
| Fuel dispatch accuracy | Diesel #2 | Percentage | 5620% |
| Fuel dispatch accuracy | #6 | Percentage | 13% |
| Inventory control | Diesel #2 | Percentage | 46% |
| Inventory control | #6 | Percentage | 63% |
| MMBTU consumed | Diesel #2 | MMBTU | 3.8 |
| MMBTU consumed | #6 | MMBTU | 4.9 |
| MMBTU consumed | NG | MMBTU | 2.1 |
| MMBTU consumed vs. forecast | Diesel #2 | Percentage | 5340% |
| MMBTU consumed vs. forecast | #6 | Percentage | 8% |
| MMBTU consumed vs. forecast | NG | Percentage | -19% |
| Average price | Diesel #2 | \$ / MMBTU | \$14 |
| Average price | #6 | \$ / MMBTU | \$1200 0 |
| Average price | NG | \$ / MMBTU | \$8 |
| Average price vs. forecast price | Diesel #2 | Percentage | 2% |

| Metric | Sub-Group | Unit of Measure | FY 2020 Baseline |
|---|--|-----------------|------------------|
| Average price vs. forecast price | #6 | Percentage | 6% |
| Average price vs. forecast price | NG | Percentage | -10% |
| Renewable Energy and Demand Side Management | | | |
| Operational RPS-eligible capacity | | MW | 273 |
| Contracted but not operational RPS-eligible capacity | | MW | 1,208 |
| Average delay in anticipated online date of RPS- eligible projects | | Days | 1,493 |
| Mean time to interconnect utility-scale RPS-eligible projects** | | Days | Missing |
| Average capacity factor of RPS-eligible capacity | | | |
| Average capacity factor of RPS-eligible capacity | Pattern Santa Isabel | Percentage | 22% |
| Average capacity factor of RPS-eligible capacity | Punta Lima Wind Farm | Percentage | Missing |
| Average capacity factor of RPS-eligible capacity | AES Ilumina | Percentage | 22% |
| Average capacity factor of RPS-eligible capacity | Windmar Cantera Martinó | Percentage | 25% |
| Average capacity factor of RPS-eligible capacity | San Fermín Solar Farm | Percentage | 20% |
| Average capacity factor of RPS-eligible capacity | Horizon Energy | Percentage | 26% |
| Average capacity factor of RPS-eligible capacity | Landfill Gas Technologies Fajardo (LFGT) | Percentage | 23% |
| Average capacity factor of RPS-eligible capacity | Oriana Energy | Percentage | 20% |
| Average capacity factor of RPS-eligible capacity | Windmar Coto Laurel SolarFarm | Percentage | 18% |
| Average capacity factor of RPS-eligible capacity | Humacao Solar Project | Percentage | 19% |
| Average capacity factor of RPS-eligible capacity | Landfill Gas Technologies Toa Baja (LFGT) | Percentage | 37%000 |
| Generation from RPS-eligible PPOA's (by unit) | | GWh | 34 |
| Generation from RPS-eligible PPOA's (by unit) | Pattern Santa Isabel | GWh | 2 12 |

| Metric | Sub-Group | Unit of Measure | FY 2020 Baseline |
|---|--|-----------------|------------------|
| Generation from RPS-eligible PPOA's (by unit) | Punta Lima Wind Farm | GWh | 0 |
| Generation from RPS-eligible PPOA's (by unit) | AES Ilumina | GWh | 3 |
| Generation from RPS-eligible PPOA's (by unit) | Windmar Cantera Martinó | GWh | 0 |
| Generation from RPS-eligible PPOA's (by unit) | San Fermín Solar Farm | GWh | 3 |
| Generation from RPS-eligible PPOA's (by unit) | Horizon Energy | GWh | 2 |
| Generation from RPS-eligible PPOA's (by unit) | Landfill Gas Technologies Fajardo (LFGT) | GWh | 0 |
| Generation from RPS-eligible PPOA's (by unit) | Oriana Energy | GWh | 7 |
| Generation from RPS-eligible PPOA's (by unit) | Windmar Coto Laurel SolarFarm | GWh | 1 |
| Generation from RPS-eligible PPOA's (by unit) | Humacao Solar Project | GWh | 5 |
| Generation from RPS-eligible PPOA's (by unit) | Landfill Gas Technologies Toa Baja (LFGT) | GWh | 1 |
| Annual savings from government energy efficiency program | | MWh | -557 |
| Annual savings from government energy efficiency program | Central Agencies | MWh | 0 |
| Annual savings from government energy efficiency program | Legislature | MWh | 0 |
| Annual savings from government energy efficiency program | Public Corporations | MWh | -472 |
| Annual savings from government energy efficiency program | Municipalities | MWh | -85 |
| Total installed distributed generation capacity by type (system and per district) | | | |
| Total installed distributed generation capacity- Photovoltaic | Total | MW | 170.20 DE |
| Total installed distributed generation capacity- Photovoltaic | Aguadilla | MW | 8.2 |

.

| Metric | Sub-Group | Unit of Measure | FY 2020 Baseline |
|--|--------------|-----------------|------------------|
| Total installed distributed generation capacity- Photovoltaic | Arecibo | MW | 4.4 |
| Total installed distributed generation capacity- Photovoltaic | Barranquitas | MW | 1.8 |
| Total installed distributed generation capacity- Photovoltaic | Bayamón | MW | 6.9 |
| Total installed distributed generation capacity- Photovoltaic | Caguas Norte | MW | 9.2 |
| Total installed distributed generation capacity- Photovoltaic | Caguas Sur | MW | 2.8 |
| Total installed distributed generation capacity- Photovoltaic | Canóvanas | MW | 6.5 |
| Total installed distributed generation capacity- Photovoltaic | Carolina | MW | 4.8 |
| Total installed distributed generation capacity- Photovoltaic | Сауеу | MW | 2.7 |
| Total installed distributed generation capacity- Photovoltaic | Dorado | MW | 6.5 |
| Total installed distributed generation capacity- Photovoltaic | Fajardo | MW | 3.5 |
| Total installed distributed generation capacity- Photovoltaic | Guayama | MW | 3.3 |
| Total installed distributed generation capacity- Photovoltaic | Hato Rey | MW | 2.1 |
| Total installed distributed generation capacity- Photovoltaic | Humacao | MW | 3.8 |
| Total installed distributed generation capacity- Photovoltaic | Juana Díaz | MW | 3.2 |
| Total installed distributed generation capacity- Photovoltaic | Juncos | MW | C.SDO DE |
| Total installed distributed generation capacity- Photovoltaic | Manatí | MW | 4.3 |

| Metric | Sub-Group | Unit of Measure | FY 2020 Baseline |
|--|---------------|-----------------|------------------|
| Total installed distributed generation capacity- Photovoltaic | Mayagüez | MW | 4.4 |
| Total installed distributed generation capacity- Photovoltaic | Minillas | MW | 4.6 |
| Total installed distributed generation capacity- Photovoltaic | Monacillos | MW | 19.5 |
| Total installed distributed generation capacity- Photovoltaic | Palo Seco | MW | 6.1 |
| Total installed distributed generation capacity- Photovoltaic | Ponce Norte | MW | 3.1 |
| Total installed distributed generation capacity- Photovoltaic | Ponce Sur | MW | 5.0 |
| Total installed distributed generation capacity- Photovoltaic | Puerto Nuevo | MW | 8.2 |
| Total installed distributed generation capacity- Photovoltaic | Quebradillas | MW | 5.2 |
| Total installed distributed generation capacity- Photovoltaic | Río Piedras | MW | 1.1 |
| Total installed distributed generation capacity- Photovoltaic | Sabana Llana | MW | 3.6 |
| Total installed distributed generation capacity- Photovoltaic | San Germán | MW | 7.1 |
| Total installed distributed generation capacity- Photovoltaic | San Juan | MW | 6.9 |
| Total installed distributed generation capacity- Photovoltaic | San Sebastián | MW | 2.3 |
| Total installed distributed generation capacity- Photovoltaic | Santa Isabel | MW | 3.9 |
| Total installed distributed generation capacity- Photovoltaic | Utuado | MW | CLADO DE |
| Total installed distributed generation capacity- Photovoltaic | Vega Baja | MW | 4.2 |

171)

| Metric | Sub-Group | Unit of Measure | FY 2020 Baseline |
|---|-----------------------|-----------------|------------------|
| Total installed distributed generation capacity- Photovoltaic | Yauco | MW | 3.6 |
| Total installed distributed generation capacity- Wind | Total | MW | 0.0 |
| Total installed distributed generation capacity- Wind | Quebradillas | MW | 0.0 |
| Total installed distributed generation capacity- Wind | Santa Isabel | MW | 0.0 |
| Incremental installed distributed generation capacity per year by type (system and per district) | | | |
| Incremental installed distributed generation capacity per year- Photovoltaic | Total | MW | 1.5 |
| Incremental installed distributed generation capacity per year- Photovoltaic | Aguadilla vs FEB 2019 | MW | 0.1 |
| Incremental installed distributed generation capacity per year- Photovoltaic | Arecibo | MW | 0.1 |
| Incremental installed distributed generation capacity per year- Photovoltaic | Barranquitas | MW | 0.0 |
| Incremental installed distributed generation capacity per year- Photovoltaic | Bayamón | MW | 0.1 |
| Incremental installed distributed generation capacity per year- Photovoltaic | Caguas Norte | MW | 0.1 |
| Incremental installed distributed generation capacity per year- Photovoltaic | Caguas Sur | MW | 0.0 |
| Incremental installed distributed generation capacity per year- Photovoltaic | Canóvanas | MW | 0.0 |
| Incremental installed distributed generation capacity per year- Photovoltaic | Carolina | MW | 0.0 |
| Incremental installed distributed generation capacity per year- Photovoltaic | Cayey | MW | 0.0 |
| Incremental installed distributed generation capacity per year- Photovoltaic | Dorado | MW | 000000 |
| Incremental installed distributed generation capacity per year- Photovoltaic | Fajardo | MW | 0.0 |

| Metric | Sub-Group | Unit of Measure | FY 2020 Baseline |
|--|--------------|-----------------|------------------|
| Incremental installed distributed generation capacity per year- Photovoltaic | Guayama | MW | 0.0 |
| Incremental installed distributed generation capacity per year- Photovoltaic | Hato Rey | MW | 0.0 |
| Incremental installed distributed generation capacity per year- Photovoltaic | Humacao | MW | 0.0 |
| Incremental installed distributed generation capacity per year- Photovoltaic | Juana Díaz | MW | 0.0 |
| Incremental installed distributed generation capacity per year- Photovoltaic | Juncos | MW | 0.0 |
| Incremental installed distributed generation capacity per year- Photovoltaic | Manatí | MW | 0.0 |
| Incremental installed distributed generation capacity per year- Photovoltaic | Mayagüez | MW | 0.0 |
| Incremental installed distributed generation capacity per year- Photovoltaic | Minillas | MW | 0.1 |
| Incremental installed distributed generation capacity per year- Photovoltaic | Monacillos | MW | 0.3 |
| Incremental installed distributed generation capacity per year- Photovoltaic | Palo Seco | MW | 0.0 |
| Incremental installed distributed generation capacity per year- Photovoltaic | Ponce Norte | MW | -0.1 |
| Incremental installed distributed generation capacity per year- Photovoltaic | Ponce Sur | MW | 0.0 |
| Incremental installed distributed generation capacity per year- Photovoltaic | Puerto Nuevo | MW | 0.1 |
| Incremental installed distributed generation capacity per year- Photovoltaic | Quebradillas | MW | 0.1 |
| Incremental installed distributed generation capacity per year- Photovoltaic | Río Piedras | MW | CODO DE |
| Incremental installed distributed generation capacity per year- Photovoltaic | Sabana Llana | MW | 0.0 |

| Metric | Sub-Group | Unit of Measure | FY 2020 Baseline |
|--|---------------|----------------------|------------------|
| Incremental installed distributed generation capacity per year- Photovoltaic | San Germán | MW | 0.1 |
| Incremental installed distributed generation capacity per year- Photovoltaic | San Juan | MW | 0.0 |
| Incremental installed distributed generation capacity per year- Photovoltaic | San Sebastián | MW | 0.0 |
| Incremental installed distributed generation capacity per year- Photovoltaic | Santa Isabel | MW | 0.0 |
| Incremental installed distributed generation capacity per year- Photovoltaic | Utuado | MW | 0.0 |
| Incremental installed distributed generation capacity per year- Photovoltaic | Vega Baja | MW | 0.0 |
| Incremental installed distributed generation capacity per year- Photovoltaic | Yauco | MW | 0.0 |
| Incremental installed distributed generation capacity per year- Wind | Total | MW | 0.0 |
| Incremental installed distributed generation capacity per year- Wind | Quebradillas | MW | 0.0 |
| Incremental installed distributed generation capacity per year- Wind | Santa Isabel | MW | 0.0 |
| Total number of distributed generation installations by type (system and per district) | | | |
| Total number of distributed generation installations- Photovoltaic | Total | Number of facilities | 16,467 |
| Total number of distributed generation installations- Photovoltaic | Aguadilla | Number of facilities | 890 |
| Total number of distributed generation installations- Photovoltaic | Arecibo | Number of facilities | 444 |
| Total number of distributed generation installations- Photovoltaic | Barranquitas | Number of facilities | 26100 01 |
| Total number of distributed generation installations- Photovoltaic | Bayamón | Number of facilities | 696 |

| Metric | Sub-Group | Unit of Measure | FY 2020 Baseline |
|---|--------------|----------------------|------------------|
| Total number of distributed generation installations- Photovoltaic | Caguas Norte | Number of facilities | 926 |
| Total number of distributed generation installations- Photovoltaic | Caguas Sur | Number of facilities | 467 |
| Total number of distributed generation installations- Photovoltaic | Canóvanas | Number of facilities | 545 |
| Total number of distributed generation installations- Photovoltaic | Carolina | Number of facilities | 579 |
| Total number of distributed generation installations- Photovoltaic | Cayey | Number of facilities | 319 |
| Total number of distributed generation installations- Photovoltaic | Dorado | Number of facilities | 555 |
| Total number of distributed generation installations- Photovoltaic | Fajardo | Number of facilities | 343 |
| Total number of distributed generation installations- Photovoltaic | Guayama | Number of facilities | 599 |
| Total number of distributed generation installations- Photovoltaic | Hato Rey | Number of facilities | 69 |
| Total number of distributed generation installations- Photovoltaic | Humacao | Number of facilities | 499 |
| Total number of distributed generation installations- Photovoltaic | Juana Dáaz | Number of facilities | 493 |
| Total number of distributed generation installations- Photovoltaic | Juncos | Number of facilities | 451 |
| Total number of distributed generation installations- Photovoltaic | Manatí | Number of facilities | 539 |
| Total number of distributed generation installations- Photovoltaic | Mayagüez | Number of facilities | 547 |
| Total number of distributed generation installations- Photovoltaic | Minillas | Number of facilities | 459000 |
| Total number of distributed generation installations- Photovoltaic | Monacillos | Number of facilities | 821 |

| Metric | Sub-Group | Unit of Measure | FY 2020 Baseline |
|---|---------------|----------------------|------------------|
| Total number of distributed generation installations- Photovoltaic | Palo Seco | Number of facilities | 376 |
| Total number of distributed generation installations- Photovoltaic | Ponce Norte | Number of facilities | 337 |
| Total number of distributed generation installations- Photovoltaic | Ponce Sur | Number of facilities | 373 |
| Total number of distributed generation installations- Photovoltaic | Puerto Nuevo | Number of facilities | 448 |
| Total number of distributed generation installations- Photovoltaic | Quebradillas | Number of facilities | 691 |
| Total number of distributed generation installations- Photovoltaic | Río Piedras | Number of facilities | 112 |
| Total number of distributed generation installations- Photovoltaic | Sabana Llana | Number of facilities | 399 |
| Total number of distributed generation installations- Photovoltaic | San Germán | Number of facilities | 1,046 |
| Total number of distributed generation installations- Photovoltaic | San Juan | Number of facilities | 104 |
| Total number of distributed generation installations- Photovoltaic | San Sebastián | Number of facilities | 256 |
| Total number of distributed generation installations- Photovoltaic | Santa Isabel | Number of facilities | 635 |
| Total number of distributed generation installations- Photovoltaic | Utuado | Number of facilities | 147 |
| Total number of distributed generation installations- Photovoltaic | Vega Baja | Number of facilities | 514 |
| Total number of distributed generation installations- Photovoltaic | Yauco | Number of facilities | 529 |
| Total number of distributed generation installations- Wind | Total | Number of facilities | CROODE |
| Total number of distributed generation installations- Wind | Quebradillas | Number of facilities | |

| Metric | Sub-Group | Unit of Measure | FY 2020 Baseline |
|---|-----------------------|----------------------|------------------|
| Total number of distributed generation installations- Wind | Santa Isabel | Number of facilities | 1 |
| Incremental number of distributed generation installations per year by type (system and per district) | | Number of facilities | |
| Incremental number of distributed generation installations per year- Photovoltaic | Total | Number of facilities | 573 |
| Incremental number of distributed generation installations per year- Photovoltaic | Aguadilla vs FEB 2019 | Number of facilities | 13 |
| Incremental number of distributed generation installations per year- Photovoltaic | Arecibo | Number of facilities | 14 |
| Incremental number of distributed generation installations per year- Photovoltaic | Barranquitas | Number of facilities | 5 |
| Incremental number of distributed generation installations per year- Photovoltaic | Bayamón | Number of facilities | 37 |
| Incremental number of distributed generation installations per year- Photovoltaic | Caguas Norte | Number of facilities | 33 |
| Incremental number of distributed generation installations per year- Photovoltaic | Caguas Sur | Number of facilities | 13 |
| Incremental number of distributed generation installations per year- Photovoltaic | Canóvanas | Number of facilities | 20 |
| ncremental number of distributed generation nstallations per year- Photovoltaic | Carolina | Number of facilities | 22 |
| ncremental number of distributed generation nstallations per year- Photovoltaic | Cayey | Number of facilities | 10 |
| Incremental number of distributed generation installations per year- Photovoltaic | Dorado | Number of facilities | 20 |
| Incremental number of distributed generation Installations per year- Photovoltaic | Fajardo | Number of facilities | 12 |
| Incremental number of distributed generation Installations per year- Photovoltaic | Guayama | Number of facilities | 0020 |
| Incremental number of distributed generation installations per year- Photovoltaic | Hato Rey | Number of facilities | |

| Metric | Sub-Group | Unit of Measure | FY 2020 Baseline |
|--|--------------|----------------------|------------------|
| Incremental number of distributed generation installations per year- Photovoltaic | Humacao | Number of facilities | 13 |
| Incremental number of distributed generation installations per year- Photovoltaic | Juana Díaz | Number of facilities | 19 |
| Incremental number of distributed generation installations per year- Photovoltaic | Juncos | Number of facilities | 13 |
| Incremental number of distributed generation installations per year- Photovoltaic | Manatí | Number of facilities | 14 |
| Incremental number of distributed generation installations per year- Photovoltaic | Mayagüez | Number of facilities | 18 |
| Incremental number of distributed generation installations per year- Photovoltaic | Minillas | Number of facilities | 19 |
| Incremental number of distributed generation installations per year- Photovoltaic | Monacillos | Number of facilities | 47 |
| Incremental number of distributed generation installations per year- Photovoltaic | Palo Seco | Number of facilities | 16 |
| Incremental number of distributed generation installations per year- Photovoltaic | Ponce Norte | Number of facilities | 18 |
| Incremental number of distributed generation installations per year- Photovoltaic | Ponce Sur | Number of facilities | 13 |
| Incremental number of distributed generation installations per year- Photovoltaic | Puerto Nuevo | Number of facilities | 26 |
| Incremental number of distributed generation installations per year- Photovoltaic | Quebradillas | Number of facilities | 20 |
| Incremental number of distributed generation installations per year- Photovoltaic | Rio Piedras | Number of facilities | 7 |
| Incremental number of distributed generation installations per year- Photovoltaic | Sabana Llana | Number of facilities | 20 |
| Incremental number of distributed generation installations per year- Photovoltaic | San Germán | Number of facilities | CILDO DE |
| Incremental number of distributed generation installations per year- Photovoltaic | San Juan | Number of facilities | 2 7 |

| Metric | Sub-Group | Unit of Measure | FY 2020 Baseline |
|--|---------------|----------------------|------------------|
| Incremental number of distributed generation installations per year- Photovoltaic | San Sebastián | Number of facilities | 7 |
| Incremental number of distributed generation installations per year- Photovoltaic | Santa Isabel | Number of facilities | 19 |
| Incremental number of distributed generation installations per year- Photovoltaic | Utuado | Number of facilities | 2 |
| Incremental number of distributed generation installations per year- Photovoltaic | Vega Baja | Number of facilities | 20 |
| Incremental number of distributed generation installations per year- Photovoltaic | Yauco | Number of facilities | 13 |
| Incremental number of distributed generation installations per year- Wind | Total | Number of facilities | 0 |
| Incremental number of distributed generation installations per year- Wind | Quebradillas | Number of facilities | 0 |
| Incremental number of distributed generation installations per year- Wind | Santa Isabel | Number of facilities | 0 |
| Total installed energy storage capacity by type (system and per district) | | MW | 0 |
| Incremental installed energy storage capacity per year by type (system and per district) | | MW | 0 |
| Total number of energy storage installations by type (system and per district) | | Number of facilities | 0 |
| Incremental number of energy storage installations per year by type (system and per district) | | Number of facilities | 0 |

