

GOVERNMENT OF PUERTO RICO
PUBLIC SERVICE REGULATORY BOARD
PUERTO RICO ENERGY BUREAU

IN RE: PUERTO RICO ELECTRIC POWER
AUTHORITY'S EMERGENCY RESPONSE
PLAN

CASE NO.: NEPR-MI-2019-0006

SUBJECT: Information to be Provided Based
on Technical Conference Discussion.

RESOLUTION AND ORDER

On September 2, 2021, the Energy Bureau of the Puerto Rico Public Service Regulatory Board ("Energy Bureau") held a Technical Conference for the discussion of LUMA's¹ and the Puerto Rico Electric Power Authority's ("PREPA") Emergency Response Plan. As part of the discussion, the Energy Bureau required several information to LUMA and PREPA representatives, to which the representatives stated that it could be provided at a later date.

Based on the above, the Energy Bureau **ORDERS** LUMA and PREPA to respond to and/or submit the information required as part of Attachment A to this Resolution and Order. As established in the July 23, 2021, Resolution and Order,² LUMA and PREPA shall provide any revised or additional information requested by the Energy Bureau **on or before September 17, 2021**.

Be it notified and published.



Ángel R. Rivera de la Cruz
Associate Commissioner



Edison Avilés Deliz
Chairman



Lillian Mateo Santos
Associate Commissioner



Ferdinand A. Ramos Soegaard
Associate Commissioner



Sylvia B. Ugarte Araujo
Associate Commissioner

¹ LUMA Energy, LLC as ManagementCo, and LUMA Energy ServCo, LLC as ServCo (collectively "LUMA").

² See Resolution and Order, In Re: Puerto Rico Electric Power Authority's Emergency Response Plan, Case No. NEPR-MI-2019-0006, July 23, 2021.



CERTIFICATION

I hereby certify that the majority of the members of the Puerto Rico Energy Bureau has so agreed on September 3, 2021. I also certify that September 3, 2021 a copy of this Resolution was notified by electronic mail to: margarita.mercado@us.dlapiper.com; kbolanos@diazvaz.law and jmarrero@diazvaz.law. I also certify that today, September 3, 2021, I have proceeded with the filing of the Resolution and Order issued by the Puerto Rico Energy Bureau.

For the record, I sign this in San Juan, Puerto Rico, today September 3, 2021.



Sonia Seda Gaztambide
Clerk



Attachment A
Follow-up to Technical Conference

I. Questions for LUMA

1. LUMA's ERP discusses planned staff training and rehearsal/simulation events that will be incorporated to improve readiness for emergency response.
 - a) Provide a listing, with descriptions, of planned ERP staff training activities and initiatives, and general discussion of what types of LUMA employees, and estimated number of LUMA employees that will engage in each training activity.
 - b) Provide a schedule for ERP staff training activities over the next 12 months.
 - c) Provide a listing of LUMA ERP staff training activities completed to date.
 - d) Please provide a listing and description of ERP rehearsal/simulation activities completed to date, and additional ERP rehearsal/simulation activities planned over the next 12 months.
 - e) For any ERP rehearsal/simulation activities completed to date, please provide any after-action or performance review documents that have been prepared by or on behalf of LUMA, identifying lessons learned, ERP effectiveness, gaps, etc., and measures taken by LUMA to address any identified shortcomings.
2. Submit LUMA's Vegetation Clearing Preparedness Procedures drafted in preparation for a storm event, including how municipal resources are qualified before an event.
3. Submit the templates for the reports identified in p. 55 of Annex A that were identified to be found in Appendix D of the ERP Base Plan.
4. Submit a listing of all Mutual Aid agreements, assistance agreements and vendor support agreements that LUMA has executed to assist in emergency response events. For any agreements not executed but currently under development, please provide a status report, discussion of any factors that have prevented or delayed execution, and an assessment of the potential impact of not having agreements in place upon the emergency readiness and response. For any such agreements, also please provide steps LUMA is taking to facilitate execution.
5. Submit the completion date for the Employee Emergency Preparedness Procedures that are currently being refined after Tropical Storm Grace and Fred activations.
6. Submit the Emergency Preparedness Procedures for the Operational Areas including the Energy Control Center.



7. Describe how the Communications and Liaison functions keep the Public Energy Policy Program of the Department of Economic Development timely updated during an emergency.
8. Submit the current number of internal resources qualified to address an emergency, specifically linemen, substation personnel, and vegetation clearing resources.
9. Submit the frequency of OMS testing and the parameters that are used for the testing, e.g., testing OMS with an outage impacting 90% or more of customers over a 24-hour period.
10. Submit the plan to extend satellite phone coverage indoors.
11. Submit how LUMA addresses the needs of the customers receiving the LP Discount Rider (Life Preserving Equipment) during an emergency event.
12. Submit the current MasTec contract that shows the scope of services sought to support emergency response functions.
13. Are LRS customers contacted only by automated calls or are personal calls made to those customers?
14. Is contact with the LRS customers solely through the IVR or is personal contact provided for as well?
15. Page 6 of the Motion Submitting LUMA's Emergency Plan, fn. 15 cites those drills required by Applicable Law. Specifically, what applicable law and what are the requirements?

II. Questions for PREPA

1. Submit evidence demonstrating that the EOP Validation Exercise identified as a condition for plan approval in Exhibit A of PREPA's August 27, 2021 Motion has been completed.
2. Submit a listing of all Mutual Aid agreements, assistance agreements and vendor support agreements that PREPA has executed to assist in emergency response events. For any agreements not executed but currently under development, please provide a status report, discussion of any factors that have prevented or delayed execution, and an assessment of the potential impact of not having agreements in place upon the emergency readiness and response. For any such agreements, also please provide steps PREPA is taking to facilitate execution.

