

**GOVERNMENT OF PUERTO RICO
PUBLIC SERVICE REGULATORY BOARD
PUERTO RICO ENERGY BUREAU**

IN RE: THE DEPLOYMENT OF ELECTRIC
VEHICLE CHARGING INFRASTRUCTURE

CASE NO.: NEPR-MI-2021-0013

SUBJECT: March 4, 2022 Compliance
Technical Hearing No 1. Bench Order.

RESOLUTION AND ORDER

On November 18, 2021, the Energy Bureau of the Puerto Rico Public Service Regulatory Board ("Energy Bureau") issued a Resolution and Order ("November 18 Order") through which it ordered LUMA¹ to attend the Compliance Technical Hearing No.1 scheduled for February 25, 2022. The November 18 Order also scheduled a series of Technical Workshops and indicated the general topics that would be addressed.

On February 22, 2022, the Energy Bureau issued a Resolution and Order ("February 22 Order") through which it modified the date for the Compliance Technical Hearing No. 1 to March 4, 2022 at 1:00 p.m. and set the date for the Third Technical Workshop for March 31, 2022 at 1:00 p.m.

On March 4, 2022, during the Compliance Technical Hearing No 1., the Energy Bureau, through Commissioner Ferdinand Ramos-Soegaard, issued a bench order to LUMA regarding the possible utilization of the existing web-based platforms (*i.e.*, MiLUMA website, mobile application and social media accounts) to conduct direct customer surveys. These direct customer surveys could potentially be used to obtain information regarding the current and future impact of Electric Vehicles (EVs). For customers not registered in the MiLUMA website or mobile application, LUMA shall use its social media accounts to entice them to participate in these surveys (*e.g.*, redirecting them to an interactive survey page or other similar option).

Through this Resolution and Order the Energy Bureau further instructs LUMA concerning the possible use of its electronic platforms and social media accounts to conducts direct surveys to its customers. LUMA shall explore the feasibility and costs of designing and conducting said surveys using the existing platforms. These types of surveys have the potential to eventually be used for different purposes including EV adoption trends, energy efficiency measures, pilot programs and behavioral patterns of customers.

In the context of this proceeding the direct customer surveys should be designed in a way that LUMA will be able to use the acquired information, tied to specific customers and/or accounts, to start building a database to assist in the formulation of the Phase I EV Plan, as described in the November 18 Order. The survey shall, at a minimum, serve to collect information regarding the following: (i) current and future quantity of EVs in the system, (ii) the type of EVs (*e.g.*, full electric or hybrid), (iii) the car battery capacity (in kWh), (iv) the means and location by which the EV owners charge their vehicles, and (v) the availability or feasibility of onsite distributed generation installations.

The Energy Bureau **ORDERS** LUMA to, **on or before March 24, 2022**, file a detailed plan to conduct customer surveys using the available electronic platforms and social media accounts and incorporate the compiled information into formulation of the Phase I EV Plan.

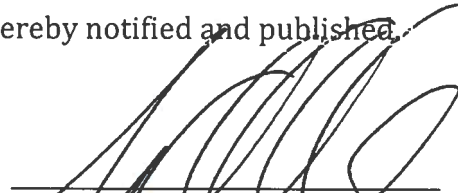
The Energy Bureau **WARNS** LUMA that, noncompliance with any provision of this Resolution and Order, may result in the imposition of fines pursuant to Act 57-2014² and applicable Energy Bureau's regulations and any other appropriate administrative sanctions, as deemed appropriate by the Energy Bureau.

¹ LUMA Energy ServCo, LLC ("LUMA").

² Known as the *Puerto Rico Energy Transformation and RELIEF Act*, as amended.



Be it hereby notified and published.


Edison Avilés Deliz
Chairman


Lillian Mateo Santos
Associate Commissioner


Ferdinand A. Ramos Soegaard
Associate Commissioner

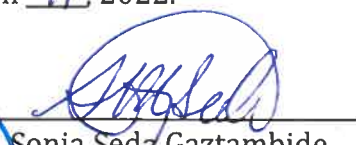

Sylvia Ugarte Araujo
Associate Commissioner

CERTIFICATION

I hereby certify that the majority of the members of the Puerto Rico Energy Bureau has so agreed on March 11, 2022. Associate Commissioner Ángel R. Rivera de la Cruz did not intervene. I also certify that on March 11, 2022 a copy of this Resolution and Order was notified by electronic mail to the following: agalloza@aggpr.com; alberto.cortes@warren-ecm.com; laura.rozas@dlapiper.com; aldo@skootel.com; ana.rodriguezrivera@dlapiper.com; angel.d.rodriguez@outlook.com; antonio@velocicharge.com; azayas@azeng.net; bigwheelcorp@gmail.com; blazquezmalu@gmail.com; carlosxcdeno@gmail.com; clrivera@caguasexpressway.com; flota@caguasexpressway.com; cnegrette@solrenew.com; CR.Tejera@ddec.pr.gov; dacosta@aggpr.com; daniel.perez@totalenergies.pr; dcordero@group-em.com; divine.energy@hotmail.com; eduardo.pinera@toyota.com; Edwin.Acevedo@ddec.pr.gov; emelyies.torres@toyota.com; epenergypr@gmail.com; erica.cosme@gsonnell.com; Fberrios@peritoselectricistas.org; francisco.berrios@hotmail.com; franciscojrullan@yahoo.com; gerard.berlinski@toyota.com; gerardo_cosme@solartekpr.net; gperez@solrenew.com; hamely@motorambar.net; ialcina@plazalasamericas.com; idiaz@glenninternational.com; info@carlosmatta.com; ismael.diaz@warren-ecm.com; jack@pantekpartners.com; jameaux1@aim.com; jan.rodriguez@toyota.com; javrua@sesapr.org; jbouza@caguasexpressway.com; jcardona@aggpr.com; jorrodriquez@motorambar.net; jortiz@caguasexpressway.com; jose.maeso@crowley.com; jpibernus@motorambar.com; JSantana@motorambar.com; jtosado@motorambar.net; juan.diaz.galarza@guidehouse.com; jvazquez905@gmail.com; jwilliams@solrenew.com; kenan.d.davila@sargentlundy.com; kkoch@tesla.com; l.marcano@aconer.org; lsundeen@tesla.com; luisgmoreno@gmail.com; Marangelly.Cruz@toyota.com; Margarita.mercado@us.dlapiper.com; Maria.rivera@lumapr.com; marilyn.maldonado@toyota.com; Melvin.Ayala@lumapr.com; mlandron@plazaad.com; nannette.berrios@solpetroleum.com; nmontes@ccmpr.com; nrodriguez@senado.pr.gov; nsantos@glenninternational.com; Ochavez@Padigm.com; odette@grupofernandezpr.com; omundo@plazalasamericas.com; pablo.rivera@hitachi-powergrids.com; patlopez00@gmail.com; dany.oliva@toyota.com; pjcleanenergy@gmail.com; rdiaz@glenninternational.com; repagan@burnsmcd.com; rry@tcm.law; Ruben.Gonzalez@pumaenergy.com; rvega@guidehouse.com; shehaly.rosado@ddec.pr.gov; Veronica@pantekpartners.com; Victor.Aponte@toyota.com; victor.martinez@totalenergies.pr; wilfredsonllc@gmail.com; zlopez@efonalledas.com. I also certify that today, March 11, 2022, I have proceeded with the filing of the Resolution and Order issued by the Puerto Rico Energy Bureau.

For the record, I sign this in San Juan, Puerto Rico, today March 11, 2022.




Sonia Seda Gaztambide
Clerk