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GOVERNMENT OF PUERTO RICO PUERTO RICO PUBLIC SERVICE REGULATORY BOARD PUERTO RICO ENERGY BUREAU

IN RE:

THE PERFORMANCE OF THE PUERTO RICO ELECTRIC POWER AUTHORITY CASE NO.: NEPR-MI-2019-0007

SUBJECT: Motion to Substitute exhibits to March 2022 Quarterly Performance Metrics Filing.

MOTION TO SUBSTITUTE EXHIBITS TO MARCH 2022 QUARTERLY PERFORMANCE METRICS FILING

TO THE PUERTO RICO ENERGY BUREAU:

COMES NOW, LUMA ENERGY SERVCO, LLC ("LUMA"), through the undersigned legal counsel and respectfully states and requests the following:

- 1. The requirement to submit quarterly reports on specified system data of the Puerto Rico Electric Power Authority ("PREPA"), arises under a Resolution and Order issued by the Puerto Rico Energy Bureau ("Energy Bureau") on May 14, 2019, in this proceeding. Pursuant to a Resolution and Order issued on December 30, 2020, the quarterly system data is due on the 20th day of the month after each quarter closes.
- 2. Accordingly, on March 21, 2022, LUMA submitted the quarterly report for the months of December 2021 through February 2022.
- 3. LUMA is committed to transparency and providing this Energy Bureau with reliable data on the electric system in Puerto Rico. As such, LUMA continues to review, refine and improve data collection processes to provide the Energy Bureau with the data points requested.

- 4. Upon further review of the data submitted at the time, LUMA identified that two of the workpapers filed with this Bureau are missing data for the months of December 2021 through February 2022. Specifically, the Customer Service workpaper inadvertently omitted quarterly values for the Call Center Raw Data and the Percentage of Customers Billed, and similarly, the Transmission and Distribution workpaper omitted quarterly values on one tab pertaining to SAIDI and SAIFI values.
- 5. To that end, LUMA hereby submits a correct version of the mentioned workpapers as Exhibit I to the present motion and requests that the Bureau excuses LUMA's oversight.

WHEREFORE, LUMA respectfully requests this Honorable Bureau take notice of the aforementioned; accept the updated version of the December 2021 through February 2022 Performance Metrics for Customer Service and Transmission and Distribution submitted via email in substitution of the previous versions of these documents.

RESPECTFULLY SUBMITTED.

In San Juan, Puerto Rico, this 29th day of April, 2022.

I hereby certify that I filed this motion using the electronic filing system of this Energy Bureau and that I will send an electronic copy of this motion to the attorneys for PREPA, Joannely Marrero-Cruz, jmarrero@diazvaz.law; and Katiuska Bolaños-Lugo, kbolanos@diazvaz.law.

signatures on the page that follows



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Exhibit I

Customer Service and Transmission and Distribution workpapers submitted by email in Excel Format