LUMA's Response to Hurricane Fiona

NEPR-MI-2022-0003

Response: RFI-LUMA-MI-2022-0003-20221118-PREB-F007

SUBJECT

Call Center-High Volume

REQUEST

Were high volume vendors utilized? If so, to what extent?

RESPONSE

Please refer to the response provided in RFI-LUMA-MI-2022-0003-20221118-PREB-F006.