LUMA's Response to Hurricane Fiona

NEPR-MI-2022-0003

Response: RFI-LUMA-MI-2022-0003-20221118-PREB-F001

SUBJECT

Call Center - Calls Answered

REQUEST

How many customer calls were answered? Fully explain.

RESPONSE

LUMA answered 185,019 customer calls starting on September 18, 2022 through November 1, 2022.