LUMA's Response to Hurricane Fiona

NEPR-MI-2022-0003

Response: RFI-LUMA-MI-2022-0003-20221118-PREB-D007

SUBJECT

Estimated Time of Restoration – Regional, Municipal, and Individual (Within the first 36 hours)

REQUEST

Within the first 36 hours of the restoration period:

a. Were regional/municipal ETRs established for areas expected to be restored in five days or less?

   i. If not, fully explain why not.

b. Was ETR information made available to the public?

   i. If so, by what means was it made available?

   ii. If not, fully explain why not.

c. Did LUMA identify any heavily damaged areas where large numbers of customers were expected to remain without service for more than five days?

RESPONSE

Please refer to the Introduction document for a timeline of events.

a. The development and issuance of ETRs executed for this event is in accordance with the Major Outage Event (MOE) Metrics. The LUMA ERP states, "The timing, magnitude, and impact of an event factors into ETR times, therefore LUMA establishes a baseline of projections to assist when determining operational goals and timelines." The baseline timeline applicable to guiding this event is outlined in Table 16 of Annex A to the LUMA ERP and indicates issuance of ETRs within 36 hours of the restoration period. However, to reiterate, this is intended to guide the operational goals and timelines of each event. The development of the ETRs will be impacted by the specifics of the event at hand.

b. Regional ETRs were made available to the public for all regions on September 27, 2022. This included regions expected where restoration was expected to take over 5 days from the start of the restoration period.

Please refer to the table below included in the first issuance on September 27th, 2022 of the Regional ETRs provided to the Energy Bureau and P3A as well as to the public. The table was provided daily via press release, LUMA social media and the LUMAPR.com website.

Service Region	Estimated Timing for 90% Restoration
Bayamón	Monday, 9/26
Arecibo	Saturday,10/1
San Juan	Monday, 9/26
Caguas	Friday, 9/30
Ponce	Tuesday, 10/4 - Thursday, 10/6
Mayagüez	Tuesday, 10/4 - Thursday, 10/6

c. Yes, LUMA identified heavily damaged areas where large numbers of customers were expected to remain without service for more than five days.