

**GOVERNMENT OF PUERTO RICO
PUERTO RICO PUBLIC SERVICE REGULATORY BOARD
PUERTO RICO ENERGY BUREAU**

IN RE: REQUEST FOR CERTIFICATION
SOL ECOLUTION PUERTO RICO LLC

CASE NO.: NEPR-CT-2024-0013

SUBJECT: Compliance with Electric Service
Bill Format and Content.

RESOLUTION AND ORDER

On August 29, 2025, the Energy Bureau of the Puerto Rico Public Service Regulatory Board ("Energy Bureau") issued a Resolution and Order ("August 29 Resolution") granting Sol Ecolution Puerto Rico LLC ("Sol Ecolution") fifteen (15) days to:

- (i) Submit evidence of payment of the applicable filing fee according to the type of electric service to be provided according to its *Operational Report Electric Service Companies* (Form NEPR-B03).
- (ii) Submit a version of its electric service bill, with the following corrections listed in the Resolution¹:

Requirement for compliance with §3.01: Bill must be in clear and plain language. Compliance: Bill contains multiple information fields unrelated to electric service billing.

Requirement for compliance with §3.02(1): Bill due date, according to mode of notification to the customer is not included.

Requirement for compliance with §2.01: Publication of the Informal Administrative Procedure for objecting to electric bills is not included.

On September 12, 2025, Sol Ecolution filed a document titled *Motion in Compliance with Resolution and Order Granting Certification* ("September 12 Motion") with the following documents:

Exhibit 1

- a) Copy of letter to Energy Bureau's Clerk, dated December 27, 2024, submitting the Request for Certification, payment and related forms required under Regulation 8701, filed on the same date.
- b) Copy of Manager's Check payable to the Puerto Rico Energy Bureau (Memo: *Solicitud de Certificación e Informes*) for three thousand four hundred dollars (\$3,400) dated December 26, 2024, filed on December 27, 2024.
- c) Copy of *Personal Information Electric Service Companies Form* (Form NEPR-B01), filed on December 27, 2024.
- d) Copy of *Operational Report Electric Service Companies Form* (Form NEPR-B03) filed on December 27, 2024.
- e) Copy of *Request for Certification Electric Service Companies Form* (Form NEPR-B04) filed on December 27, 2024.
- f) Copy of letter to Energy Public Policy Program Director, dated December 27, 2024, submitting Operational Report

Exhibit 2 – Evidence of wire transfer to the Puerto Rico Energy Bureau for one hundred dollars (\$100) that indicated *Sol Ecolution Puerto Rico – Fee Informe Operacional – Caso NEPR-CT-2024-0013*.

¹ In compliance with the requirements of Regulation 8863, *Regulation on the Procedure for Bill Review and Suspension of Electric Service Due to Failure to Pay*, December 1, 2016 ("Regulation 8863").

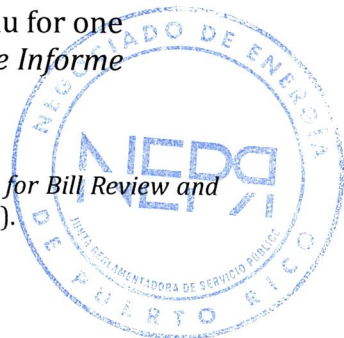


Exhibit 3 – Revised electric billing invoice.

In the September 12 Motion, Sol Ecolution stated the following:

SEPR respectfully submits evidence of the payment made with its original filing as Exhibit 1. As shown in Exhibit 1, SEPR paid \$3,400.00 with its original filing of the Application on December 27, 2024. An amended Form B03 was filed on March 17, 2025 to correct deficiencies to the one originally filed in December 27th, as per the Energy Bureau's instructions. In the event such amendments require additional fees, SEPR has made an additional \$100.00 payment via wire transfer, evidence of which is included as Exhibit 2.

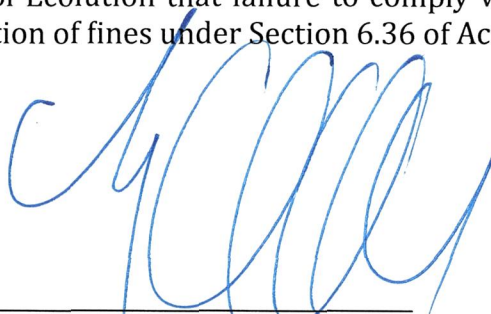
The Energy Bureau **DETERMINES** that Sol Ecolution **PARTIALLY COMPLIED** with the August 29 Resolution.

The Energy Bureau **DETERMINES** that Sol Ecolution **COMPLIED** with the filing fee payment submission request of the August 29 Resolution. To date, Sol Ecolution has paid filing fees totaling an amount of \$3,500.00. Said amount covers filing fee requirements for the Personal Information and Request for Certification of Electric Service Company forms, and the 2024 Operational Report (filed with the Certification Request and later modified in March 2025) as required by Sections 2.03 and 3.07 of Regulation 8701.

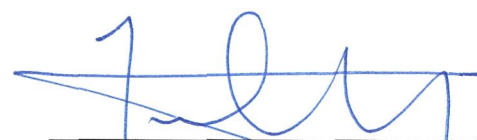
The Energy Bureau **DETERMINES** that Sol Ecolution **DID NOT COMPLY** with the August 29 Resolution request to comply with Section 2.01 of Regulation 8863. Although Sol Ecolution filed a model invoice that describes, in part, the informal administrative procedure for bill objections it does not indicate the procedure for reconsideration or the procedure to request formal revision by the Energy Bureau. Additionally, the hyper-link provided in the model invoice does not direct the user to a publication describing the administrative procedure to object an invoice, as required by Section 2.01 of Regulation 8863. The Energy Bureau **REITERATES** its August 29 Resolution and **ORDERS** Sol Ecolution to, **within fifteen (15) days from the notification of this Resolution and Order**, correct its electric service bill and website to comply with Regulation 8863.

The Energy Bureau **WARNS** Sol Ecolution that failure to comply with this Resolution and Order may result in the imposition of fines under Section 6.36 of Act 57-2014.²

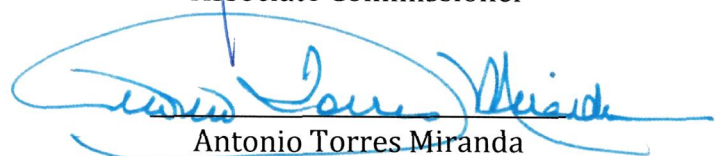
Be notified and published.



Edison Avilés Deliz
Chairman

Lillian Mateo Santos
Associate Commissioner

Ferdinand A. Ramos Soegaard
Associate Commissioner

Sylvia B. Ugarte Araujo
Associate Commissioner

Antonio Torres Miranda
Associate Commissioner

² Known as the *Puerto Rico Energy Transformation and RELIEF Act*, as amended ("Act 57-2014").



CERTIFICATION

I certify that the majority of the members of the Puerto Rico Energy Bureau agreed on October 21 2025. Also certify that on October 21 2025, I have proceed with the filing of this Resolution and was notified by email to info@solecolution.com; abner.hirald@solpetroleum.com; Nannette.berrios@solpetroleum.com.

I sign this in San Juan, Puerto Rico, today, on October 21 2025.



Sonia Seda Gaztambide
Clerk

