

GOVERNMENT OF PUERTO RICO
PUBLIC SERVICE REGULATORY BOARD
PUERTO RICO ENERGY BUREAU

IN RE: REQUEST FOR CERTIFICATION
PALMETTO SOLAR LLC

CASE NO.: NEPR-CT-2025-0011

SUBJECT: Resolution and Order regarding *Motion in Compliance with October 17 Resolution and Order and Request for Confidential Treatment*, public/redacted and confidential versions, filed by Palmetto Solar LLC.

RESOLUTION AND ORDER

On October 17, 2025, the Energy Bureau of the Puerto Rico Public Service Regulatory Board ("Energy Bureau") issued a Resolution and Order ("October 17") determining that Palmetto Solar LLC ("Palmetto Solar") complied with certification requirements of Regulation 8701¹ and certifying it as an Electric Service Company. The Energy Bureau granted Palmetto Solar ten (10) days to submit public/redacted version of the documents for which confidential treatment is being sought: September 29 Motion and the documents attached to it. The Energy Bureau also granted Palmetto Solar thirty (30) days to submit: (i) a model customer bill reflecting the required elements for the Energy Bureau's review and approval, and (ii) a model outlining the procedure for customer objections in compliance with Regulation 8863.²

On October 24, 2025, Palmetto Solar filed a public/redacted version of the September 29 Motion and the documents attached to it as requested in the October 17 Resolution.

On October 31, 2025, the Energy Bureau issued a Resolution and Order ("October 31 Resolution") granting confidential treatment and designation to the requested documents in the September 29 Motion.

On November 17, 2025, Palmetto Solar filed a document titled *Motion in Compliance with October 17 Resolution and Order and Request for Confidential Treatment* ("November 17 Motion") with the following documents:

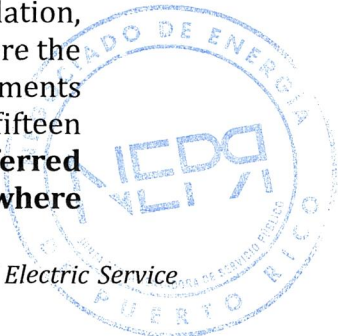
- 1. Unredacted version of the November 17 Motion, including unredacted: (i) a model customer bill reflecting the required elements for the Energy Bureau's review and approval, and (ii) a model outlining the procedure for customer objections.
- 2. Redacted version of the November 17 Motion, including redacted (i) a model customer bill reflecting the required elements for the Energy Bureau's review and approval, and (ii) a model outlining the procedure for customer objections.

Sections 3.01 and 3.02 of Regulation 8863 details the format and content of electric bills. Regarding the publication of the informal administrative procedure for objecting to electric bills, Section 2.01 of Regulation 8863 states the following:

All Electric Service Companies must publish the Informal Administrative Procedure for Objecting to Electric Bills established in this Regulation, including the procedure for requesting reconsideration and review before the Commission, on their website, together with the information requirements that the Customer must file and the forms related to it within a period of fifteen (15) days, beginning on the effective date of this Regulation. **The referred websites must include a direct link for their homepage to the place where**

¹ Amendment to Regulation No. 8618, on Certifications, Annual Fees and Operational Plans of Electric Service Providers in Puerto Rico, Regulation 8701, February 17, 2016 ("Regulation 8701").

² Regulation on the Procedure for Bill Review and Suspension of Electric Service Due to Failure to Pay, November 23, 2016 ("Regulation 8863").



the Informal Procedure and related forms are stored, for the purposes of ease of access. Furthermore, Electric Service Companies must publish the Informal Procedure in a place that is easily accessible by the public in each one of their regional and commercial offices where Customer service is provided. (Emphasis supplied)

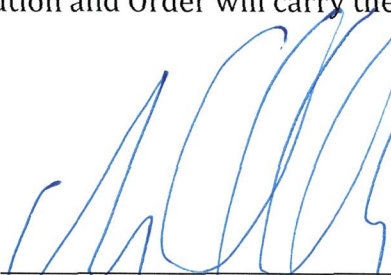
Upon reviewing the November 17 Motion, the Energy Bureau **DETERMINES** Palmetto Solar **PARTIALLY COMPLIED** with the October 17 Resolution. Palmetto submitted a model customer bill for the Energy Bureau's review and approval. Upon review, the Energy Bureau **DETERMINES** Palmetto Solar complied with the requirements set forth in Sections 3.01 and 3.02 of Regulation 8863. As such, the Energy Bureau **APPROVES** Palmetto Solar's model customer bill. Nonetheless, Palmetto did not comply with Section 2.01 of Regulation 8863, as it did not include the direct link to the Informal Procedure established in Regulation 8863, the procedure for requesting reconsideration and review before the Energy Bureau nor the related forms. The Energy Bureau **GRANTS** Palmetto Solar **fifteen (15) days** from the notification of this Resolution and Order, to comply with Section 2.01 of Regulation 8863.

The Energy Bureau **DETERMINES** Palmetto Solar **COMPLIED** with the requirements of Section 6.15 of Act 57-2014;³ Section 1.15 of Regulation 8701; and *In Re: Policy on Management of Confidential information in Procedures before the Commission*, Case No.: CEPR-MI-2016-0009, Resolution and Order issued on August 31, 2016 ("Confidential Treatment Resolution"). The Energy Bureau **GRANTS** confidential treatment and designation to the requested documents.

The Energy Bureau **REMINDS** Palmetto Solar is not authorized to provide energy services until it complies with the order set forth in this Resolution.

The Energy Bureau **WARNS** Palmetto Solar that, under Art. 6.36 of Act 57-2014, noncompliance with this Resolution and Order will carry the imposition of fines.

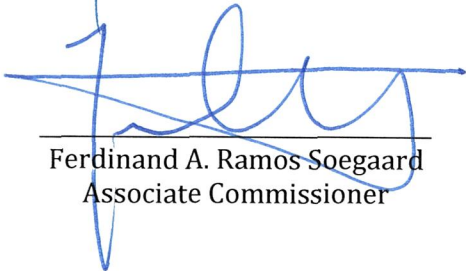
Be it notified and published.



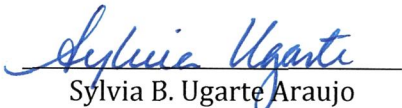
Edison Avilés Deliz
Chairman



Lillian Mateo Santos
Associate Commissioner



Ferdinand A. Ramos Soegaard
Associate Commissioner



Sylvia B. Ugarte Araujo
Associate Commissioner



Antonio Torres Miranda
Associate Commissioner



³ Known as the *Puerto Rico Energy Transformation and RELIEF Act*, as amended, ("Act 57-20 14").

CERTIFICATION

I certify that the majority of the members of the Puerto Rico Energy Bureau agreed on November 24, 2025. Also certify that on November 24, 2025, I have proceed with the filing of the Resolution and was notified by email to: apc@mcvpr.com.

I sign this in San Juan, Puerto Rico, today, November 24, 2025.



Sonia Seda Gaztambide
Clerk