

**GOVERNMENT OF PUERTO RICO
PUERTO RICO PUBLIC SERVICE REGULATORY BOARD
PUERTO RICO ENERGY BUREAU**

IN RE: REQUEST FOR CERTIFICATION SOL
ECOLUTION PUERTO RICO LLC

CASE NO: NEPR-CT-2024-0013

SUBJECT: Resolution and Order regarding
*Motion in Compliance with Resolution and
Order Granting Certification*, filed by Sol
Ecolution Puerto Rico LLC.

RESOLUTION AND ORDER

On November 25, 2025, the Energy Bureau of the Puerto Rico Public Service Regulatory Board ("Energy Bureau") issued a Resolution and Order ("November 25 Resolution"), whereby it determined that Sol Ecolution Puerto Rico LLC ("Sol Ecolution") had not corrected certain deficiencies in order to comply with Regulation 8863.¹ Particularly, the informal and formal procedures for bill objection were not stated in a clear manner in Sol Ecolution's model bill. Moreover, the hyperlink to Sol Ecolution's website did not direct the user to a publication describing such procedures. Instead, the hyperlink directed customers to Regulation 8863. Therefore, the Energy Bureau provided as a reference, a summary of the referenced procedures and a model bill, both included as Annex A to the November 25 Resolution, and ordered Sol Ecolution to revise its website and model bill in accordance with the foregoing.

On December 2, 2025, Sol Ecolution filed a document titled *Motion in Compliance with Resolution and Order Granting Certification* ("December 2 Motion"). Through the December 2 Motion, Sol Ecolution indicated it had made additional revisions to its invoice and website incorporating the procedure for bill objections following the reference provided by the Energy Bureau and attached as Exhibit 1 a revised version of its model bill.

The Energy Bureau **DETERMINES** that Sol Ecolution **PARTIALLY COMPLIED** with the November 25 Resolution. Although Sol Ecolution filed a model invoice describing the informal and formal procedures for bill objection as ordered, the hyperlink does not direct the user to a publication describing such procedures. The hyperlink still directs customers exclusively to Regulation 8863. Although a link to Regulation 8863 may be provided, a detailed summary of the procedures as outlined in Annex A to the November 25 Resolution and Sol Ecolution's model bill, must also be included the website.

The Energy Bureau **GRANTS** Sol Ecolution **ten (10) days** to provide a detailed summary of the objection procedure via Sol Ecolution's link. The Energy Bureau **WARNS** Sol Ecolution that failure to comply will result in the imposition of fines under Art. 6.36 of Act 57-2014.²

Be it notified and published.



¹ Regulation 8863, *Regulation on the Procedure for Bill Review and Suspension of Electric Service Due to Failure to Pay*, December 1, 2016 ("Regulation 8863").

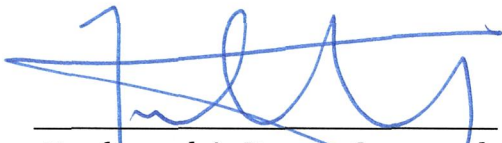
² Known as the *Puerto Rico Energy Transformation and Relief Act*, as amended ("Act 57-2014").




Edison Avilés Deliz
Chairman



Lillian Mateo Santos
Associate Commissioner



Ferdinand A. Ramos Soegaard
Associate Commissioner



Sylvia B. Ugarte Araujo
Associate Commissioner



Antonio Torres Miranda
Associate Commissioner

CERTIFICATION

I certify that the majority of the members of the Puerto Rico Energy Bureau agreed on December 8 2025. Also certify that on December 8 2025, I have proceed with the filing of this Resolution and was notified by email to info@solecolution.com; abner.hiraldo@solpetroleum.com; Nannette.berrios@solpetroleum.com.

I sign this in San Juan, Puerto Rico, today, on December 8 2025.





Sonia Seda Gaztambide
Clerk