

**GOVERNMENT OF PUERTO RICO  
PUBLIC SERVICE REGULATORY BOARD  
PUERTO RICO ENERGY BUREAU**

**IN RE:** REQUEST FOR CERTIFICATION  
VIRTUAL PEAKER, INC.

**CASE NO.:** NEPR-CT-2024-0001

**SUBJECT:** Resolution and Order regarding  
compliance with January 29 Resolution.

**RESOLUTION AND ORDER**

On January 29, 2026, the Energy Bureau of the Puerto Rico Public Service Regulatory Board ("Energy Bureau") issued a Resolution and Order<sup>1</sup> ("January 29 Resolution") certifying Virtual Peaker, Inc. ("Virtual Peaker") as a Demand Response Aggregator under Regulation 8701<sup>2</sup> and Regulation 9246<sup>3</sup> and ordered the following: (i) fifteen (15) days to submit evidence of the filing fee for *Personal Information Electric Power Companies* (Form NEPR-B01) as required by Section 2.03(A)(1)(a) of Regulation 8701; and (ii) thirty (30) days to submit its customer complaint procedure as required by Section 6.03 of Regulation 9246.

On February 11, 2026, Virtual Peaker submitted copy of the following documents:

*Certificate of Authorization to do Business in Puerto Rico*, issued by the Puerto Rico Department of State on April 22, 2024.

*Certificate of Authorization to do Business of a Foreign Corporation*, issued by the Puerto Rico Department of State on April 22, 2024.

On February 12, 2026, Virtual Peaker submitted evidence of payment of the filing fee for the update of its *Personal Information Electric Power Companies* (Form NEPR-B01).

On February 27, 2026, Virtual Peaker submitted its customer complaint procedure for customers of the LUMA Customer Battery Energy Sharing (CBES) program.

The Energy Bureau **TAKES NOTICE** of documents filed by Virtual Peaker: (i) Puerto Rico Department of State certificates submitted on February 11; (ii) evidence of payment of filing fee for the update of Form NEPR-B01; and (iii) customer complaint procedure.

The Energy Bureau **DETERMINES** Virtual Peaker complied with Section 6.03 of Regulation 9246. Nonetheless, Virtual Peaker did not provide proof of the publication of the customer complaint procedure. Therefore, the Energy Bureau **GRANTS** Virtual Peaker **ten (10) days**, from the notification of this Resolution and Order, to provide such proof. Furthermore, the link provided by Virtual Peaker for the Independent Consumer Protection Office (ICPO) directs customers to the website of the Insurance Commissioner Office. Virtual Peaker shall correct the link within the same timeframe.<sup>4</sup>

The Energy Bureau **WARNS** Virtual Peaker that non-compliance with this Resolution and Order may result in the imposition of fines under Art 6 of Act 57-2014

Be it notified and published.

<sup>1</sup> Notified on January 30, 2026.

<sup>2</sup> *Amendment to Regulation No. 8618, on Certifications, Annual Fees and Operational Plans of Electric Service Providers in Puerto Rico*, February 17, 2016 ("Regulation 8701"), as amended by Regulation No. 9182, *Amendment to Regulation No. 8701, on Certifications, Annual Fees and Operational Plans of Electric Service Providers in Puerto Rico*, June 24, 2020 ("Regulation 9182").

<sup>3</sup> *Regulation for Demand Response*, December 21, 2020 ("Regulation 9246").

<sup>4</sup> <https://oipc.pr.gov/energia/>



  
Edison Avilés Deliz  
Chairman

  
Lillian Mateo Santos  
Associate Commissioner

  
Ferdinand A. Ramos Soegaard  
Associate Commissioner

  
Sylvia B. Ugarte Araujo  
Associate Commissioner

  
Antonio Torres Miranda  
Associate Commissioner

**CERTIFICATION**

I certify that the majority of the members of the Puerto Rico Energy Bureau has so agreed on March 12, 2026. I also certify that on March 12, 2026 a copy of this Resolution and Order was notified by electronic mail to [jquigley@virtual-peaker.com](mailto:jquigley@virtual-peaker.com), and I have proceeded with the filing of the Resolution and Order issued by the Puerto Rico Energy Bureau.

I sign this in San Juan, Puerto Rico, on March 12, 2026.

  
Sonia Seda Gaztambide  
Clerk

