

**GOVERNMENT OF PUERTO RICO  
PUBLIC SERVICE REGULATORY BOARD  
PUERTO RICO ENERGY BUREAU**

**IN RE:** REQUEST FOR CERTIFICATION  
SUNSTRONG MANAGEMENT LLC.

**CASE NO.:** NEPR-CT-2025-0012

**SUBJECT:** Resolution and Order regarding  
*Motion in Compliance with January 30, 2026,  
Resolution*, filed by SunStrong Management,  
LLC.

**RESOLUTION AND ORDER**

On January 29, 2026, the Energy Bureau of the Puerto Rico Public Service Regulatory Board (“Energy Bureau”) issued a Resolution and Order<sup>1</sup> (“January 29 Resolution”) granting SunStrong Management, LLC (“SunStrong”) thirty (30) days to submit its consumer complaint procedure, as well as evidence of its publication, as required by Section 6.03 of Regulation 9246<sup>2</sup>.

On March 2, 2026, SunStrong filed a document titled *Motion in Compliance with January 30 Resolution* (“March 3 Motion”) submitting the required consumer complaint procedure as part of its *Master Service Agreement*.

Upon reviewing the March 2 Motion, the Energy Bureau **DETERMINES** SunStrong complied with Section 6.03 of Regulation 9246.

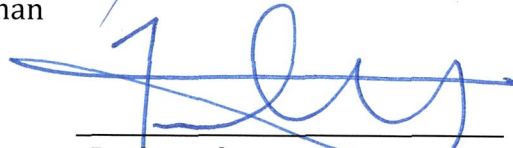
Be it notified and published.



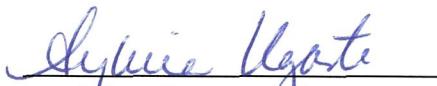
Edison Avilés Deliz  
Chairman



Lillian Mateo Santos  
Associate Commissioner



Ferdinand A. Ramos Soegaard  
Associate Commissioner



Sylvia B. Ugarte Araujo  
Associate Commissioner



Antonio Torres Miranda  
Associate Commissioner




<sup>1</sup> Notified on January 30, 2026.

<sup>2</sup> *Regulation for Demand Response*, December 21, 2020 (“Regulation 9246”).

**CERTIFICATION**

I certify that the majority of the members of the Puerto Rico Energy Bureau has so agreed on March 12, 2026. I also certify that on March 12, 2026 a copy of this Resolution and Order was notified by electronic mail to [apc@mcvpr.com](mailto:apc@mcvpr.com), and I have proceeded with the filing of the Resolution and Order issued by the Puerto Rico Energy Bureau.

I sign this in San Juan, Puerto Rico, on March 12, 2026.



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Sonia Seda Gaztambide  
Clerk

