

**GOVERNMENT OF PUERTO RICO  
PUBLIC SERVICE REGULATORY BOARD  
PUERTO RICO ENERGY BUREAU**

**IN RE:** REQUEST FOR CERTIFICATION  
FORTRESS POWER LLC

**CASE NO.:** NEPR-CT-2024-0010

**SUBJECT:** Resolution regarding *Motions in Compliance with Resolution and Order*.

**RESOLUTION**

On March 5, 2026, the Energy Bureau of the Puerto Rico Public Service Regulatory Board (“Energy Bureau”) issued a Resolution and Order (“March 5 Resolution”) granting Fortress Power LLC (“Fortress Power”) thirty (30) days to: (i) update its consumer complaint procedure; and (ii) update its consumer data privacy and protection policy, as required by Regulation 9246<sup>1</sup>.

On March 11, 2026, Fortress Power filed a document titled *Motion in Compliance with Resolution and Order* (“March 11 Motion”). Through the March 11 Motion, Fortress Power submitted its updated complaint procedure.

On March 17, 2026, Fortress Power filed a document titled *Motion in compliance with Resolution and Order* (“March 17 Motion”). Through the March 17 Motion, Fortress Power submitted its updated consumer data privacy and protection policy.

After reviewing the information filed with its March 11 and 17 Motions, the Energy Bureau **TAKES NOTICE** of the information provided and **DETERMINES** that Fortress Power complied with Section 6.03 of Regulation 9246, submitting its consumer complaint procedure; and with Section 6.01(D)(3) and (4) of Regulation 9246, submitting its updated consumer data privacy and protection policy.

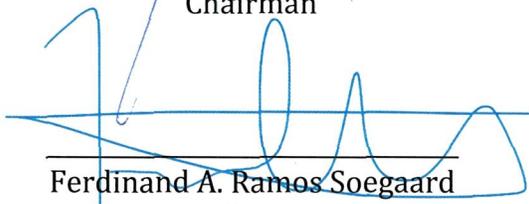
Be it notified and published.



Edison Avilés Deliz  
Chairman



Lillian Mateo Santos  
Associate Commissioner



Ferdinand A. Ramos Soegaard  
Associate Commissioner



Antonio Torres Miranda  
Associate Commissioner

**CERTIFICATION**

I certify that the majority of the members of the Puerto Rico Energy Bureau agreed on March 26, 2026. Associate Commissioner Sylvia B. Ugarte Araujo did not intervene. Also certify that on March 26, 2026, I have proceeded with the filing of this Resolution and was notified by email to carolinep@fortresspower.com.

I sign this in San Juan, Puerto Rico, today March 26, 2026.



Sonia Seda Gaztambide  
Clerk

<sup>1</sup> Regulation for Demand Response, December 21, 2020 (“Regulation 9246”).

