

GOVERNMENT OF PUERTO RICO
PUBLIC SERVICE REGULATORY BOARD
PUERTO RICO ENERGY BUREAU

NEPR

Received:

Apr 23, 2026

10:13 AM

IN RE: REQUEST FOR CERTIFICATION OF
TESLA PUERTO RICO, LLC

CASE NO.: NEPR-CT-2023-0007

SUBJECT: Resolution and Order regarding
Tesla's Customer Complaint Procedure; and
Data Privacy and Protection Policy

INFORMATIVE MOTION

TO THE HONORABLE PUERTO RICO ENERGY BUREAU:

COMES NOW TESLA PUERTO RICO, LLC ("Tesla"), through the undersigned counsel, and respectfully states and requests as follows:

1. On March 20, 2026, the Puerto Rico Energy Bureau issued a Resolution and Order in the above-captioned case directing Tesla to submit: "(i) its data privacy and protection policy, specifically for customers under its Demand Response program, as required by Section 6.01 of Regulation 9246; and (ii) its written customer complaint procedure and proof of its publication, as required by Section 6.03 of Regulation 9246."
2. On April 9, 2026, Tesla filed a Motion in Compliance attaching its Customer Privacy Notice and Demand Response Customer Complaint Procedure.
3. Tesla wishes to supplement its April 9, 2026 filing to include additional information related to its compliance with Regulation 9246. Tesla expects to finalize the supplemental filing within a ten-day period.

WHEREFORE, Tesla Puerto Rico, LLC respectfully requests that the Puerto Rico Energy Bureau take notice of the above and grants it a ten-day period to file a supplemental filing in connection with its April 9, 2026 Motion in Compliance.

RESPECTFULLY SUBMITTED.

In Guaynabo, Puerto Rico, on April 23, 2026.

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