

**GOVERNMENT OF PUERTO RICO  
PUBLIC SERVICE REGULATORY BOARD  
PUERTO RICO ENERGY BUREAU**

**IN RE:** REQUEST FOR CERTIFICATION  
ENFIN ENERGY CORP.

**CASE NO.:** NEPR-CT-2025-0002

**SUBJECT:** Resolution and Order regarding  
*Motion in Compliance with the March 20  
Resolution and Order* filed by EnFin Energy  
Corp.

**RESOLUTION AND ORDER**

**I. Introduction**

On October 9, 2025, the Energy Bureau of the Puerto Rico Public Service Regulatory Board ("Energy Bureau") issued a Resolution and Order ("October 9 Resolution") certifying EnFin Energy Corp. ("EnFin") as a Demand Response Aggregator.

On March 20, 2026, the Energy Bureau issued a Resolution and Order ("March 20 Resolution") granting EnFin twenty (20) days to submit: (i) its data privacy and protection policy, as required by Section 6.01(D)(4) of Regulation 9246<sup>1</sup>; and (ii) its written customer complaint procedure and proof of its publication, as required by Section 6.03 of Regulation 9246.

On March 20, 2026, the Energy Bureau issued an Order to Show Cause ("March 20 Order") granting EnFin ten (10) days to show cause as to why the Energy Bureau should not impose an administrative fine of \$10,000 pursuant to Article 6.36 of Act 57-2014 for failure to comply with the Energy Bureau's regulatory requirement under Section 4.02 of Regulation 8701<sup>2</sup> to inform its annual gross revenue within a period of sixty (60) days following the conclusion of their natural year.

On April 8, 2026, EnFin reported causes for the delay in submitting its annual gross income and requested until April 12, 2026, to file its report.

On April 9, 2026, EnFin filed a document titled *Motion in Compliance with the March 20 Resolution and Order* ("April 9 Motion") including: (i) *Data Privacy and Protection Policy*, (ii) *Informal Process for Disputes*, and (iii) *Customer Complaint Procedure*. EnFin requested that the Energy Bureau accept the documents attached in compliance with the March 20 Resolution and grant confidential treatment to these attachments.

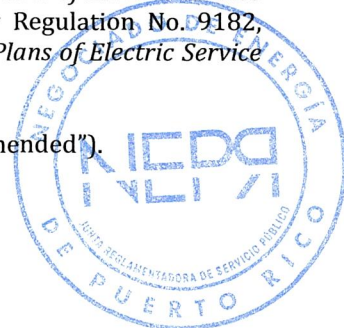
On April 16, 2026, EnFin filed a document titled *Informative Motion 2025 Gross Revenues* ("April 16 Motion") including: (i) *Gross Revenue Report* (NEPR-B05); and (ii) compiled Financial Statements for December 31, 2024, and 2025. EnFin requested that the Energy Bureau accept the documents attached in compliance with the March 20 Order and grant confidential treatment to these attachments.

EnFin submitted redacted versions of the motions and exhibits in compliance with: (i) Section 6.15 of Act 57-2014<sup>3</sup>; (ii) Section 1.15 of Regulation 8701; and (iii) *In Re: Policy on Management of Confidential Information in Procedures before the Commission*, Case No.:

<sup>1</sup> *Regulation for Demand Response*, Regulation 9246, December 21, 2020 ("Regulation 9246"). See also, Temporary waivers for Demand Response Aggregators as per the Energy Bureau's Resolution of January 29, 2025, *In re: Energy Efficiency and Demand Response Transition Period Plan*, Case No. NEPR-MI-2022-0001.

<sup>2</sup> *Amendment to Regulation No. 8618, on Certifications, Annual Fees and Operational Plans of Electric Service Providers in Puerto Rico*, February 17, 2016 ("Regulation 8701"), as amended by Regulation No. 9182, *Amendment to Regulation No. 8701, on Certifications, Annual Fees and Operational Plans of Electric Service Providers in Puerto Rico*, June 24, 2020 ("Regulation 9182").

<sup>3</sup> Known as the *Puerto Rico Energy Transformation and RELIEF Act*, ("Act 57-2014, as amended").



CEPR-MI-2016-0009, Resolution and Order issued on August 31, 2016 (“Confidential Treatment Resolution”).

## II. Applicable Laws and Regulations

### A. Requirements for Demand Response Aggregators under Regulation 9246

Regulation 9246 requires that DR Program Providers adopt and maintain a privacy and data security policy that describes and governs how it stores, safeguards, and limits disclosure of customer information. Section 6.01(D) requires the following:

D) Each DR Program Provider's privacy and data security policy shall ensure at a minimum that:

1) The company's policy is consistent with the principles for data privacy and the smart grid in the DataGuard Energy Data Privacy Program Voluntary Code of Conduct.

2) The company may not sell private or proprietary customer information.

**3) The company may not disclose private or proprietary customer information with or to its affiliates, subsidiaries, or any other third party to market services or product offerings to a retail electric customer who does not already subscribe to that service or product.**

a) The DR Program Provider shall be allowed to share customer information with its DR vendors, verifiers, and evaluators, with data sharing limited to that which is necessary for effectively operating each vendor's DR program or programs or the verification or evaluation of such programs.

4) This section does not require customer permission for or prevent disclosure of private or proprietary customer information by the DR Program Provider to a third party with which the DR Program Provider has a contract where such contract is directly related to conduct of the DR Program Provider's business and the services being provided, **provided that the contract prohibits the third party from further disclosing or selling any private or proprietary customer information obtained from the DR Program Provider to a party that is not the DR Program Provider and not a party to the contract with the DR Program Provider.**

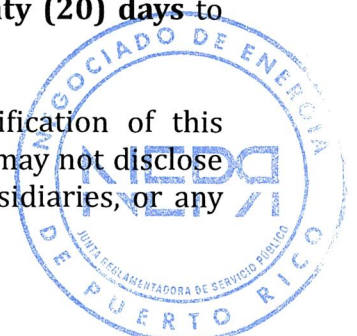
5) A DR Program Provider may collect and release retail electric customer information in aggregate form if the aggregated information allows no specific customer to be identified. **[Emphasis ours]**

## III. Conclusion

The Energy Bureau **DENIES** EnFin's request for confidentiality of April 9 Motion as the documents are public in nature. The documents don't meet the criteria for confidential designation.

The Energy Bureau **DETERMINES** EnFin did not include evidence of publication of the Customer Complaint Procedure. The Energy Bureau **GRANTS** EnFin **twenty (20) days** to submit evidence of publication of the Customer Complaint Procedure.

The Energy Bureau **GRANTS** EnFin **twenty (20) days**, from the notification of this Resolution and Order, to clarify in its Privacy Policy that: (i) the company may not disclose private or proprietary customer information with or to its affiliates, subsidiaries, or any




other third party to market services or product offerings to a retail electric customer who does not already subscribe to that service or product, **as required by Section 6.01(D)(3) of Regulation 9246**; and (ii) the company contract prohibits third parties from further disclosing or selling any private or proprietary customer information obtained from the DR Program Provider to a party that is not the DR Program Provider and not a party to the contract with the DR Program Provider, **as required by Section 6.01(D)(4) of Regulation 9246**.

The Energy Bureau **TAKES NOTICE** of the filing of the Gross Revenue Report. However, the request for confidential treatment is **DENIED**, as the Gross Revenue Report [Form NEPR-B05] is a public document. This report is used to determine the company's regulatory fee, which must be transparent and available for public review. Only supporting documents such as financial statements may qualify for confidentiality treatment when properly justified; the Gross Revenue Report itself does not meet the criteria for confidential designation. For reference, the yearly public resolution establishing the regulatory fee for all companies is issued under Docket *In re: Calculation of Regulatory Charge for Electric Service Companies*, Case No. NEPR-MI-2020-0007.


The Energy Bureau **TAKES NOTICE** of the filing of the Financial Statements and **GRANTS** confidential treatment as requested. The Energy Bureau **GRANTS** EnFin **twenty (20) days** to clarify what is the 2025 gross revenue amount reported in the Financial Statements.

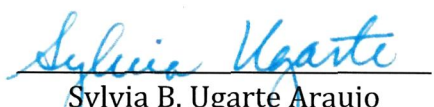
The Energy Bureau **WARNS** EnFin that failure to comply with this Resolution and Order will result in the imposition of fines in accordance with Section 6.36 of Act 57-2014.

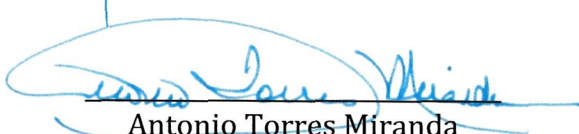
Be it notified and published.

  
\_\_\_\_\_  
Edison Avilés Deliz  
Chairman

  
\_\_\_\_\_  
Lillian Mateo Santos  
Associate Commissioner

  
\_\_\_\_\_  
Ferdinand A. Ramos Soegaard  
Associate Commissioner

  
\_\_\_\_\_  
Sylvia B. Ugarte Araujo  
Associate Commissioner

  
\_\_\_\_\_  
Antonio Torres Miranda  
Associate Commissioner

**CERTIFICATION**

I hereby certify that the majority of the members of the Puerto Rico Energy Bureau has so agreed on April 23, 2026. I also certify that on April 23, 2026 a copy of this Order was notified by electronic mail to [agraitfe@agraitlawpr.com](mailto:agraitfe@agraitlawpr.com); [jpouroman@outlook.com](mailto:jpouroman@outlook.com); [enfinlicensingmanagement@enfin.com](mailto:enfinlicensingmanagement@enfin.com); and I have proceeded with the filing of the Order issued by the Puerto Rico Energy Bureau.

For the record, I sign this in San Juan, Puerto Rico, on April 23, 2026.



  
\_\_\_\_\_  
Sonia Seda Gaztambide  
Clerk