

**GOVERNMENT OF PUERTO RICO  
PUBLIC SERVICE REGULATORY BOARD  
PUERTO RICO ENERGY BUREAU**

**IN RE:** REQUEST FOR CERTIFICATION  
TESLA PUERTO RICO, LLC

**CASE NO.:** NEPR-CT-2023-0007

**SUBJECT:** Resolution and Order regarding *Motion in Compliance with Resolution and Order* and *Informative Motion* filed by Tesla Puerto Rico, LLC's ("Tesla").

**RESOLUTION AND ORDER**

On March 19, 2026, Energy Bureau of the Puerto Rico Public Service Regulatory Board ("Energy Bureau") issued a Resolution and Order ("March 19 Resolution")<sup>1</sup> granting Tesla Puerto Rico, LLC's ("Tesla") twenty (20) days to submit: (i) its data privacy and protection policy, **specifically for customers under its Demand Response program**, as required by Section 6.01 of Regulation 9246<sup>2</sup>; and (ii) its written customer complaint procedure and proof of its publication, as required by Section 6.03 of Regulation 9246.


On April 9, 2026, Tesla filed a document titled *Motion in Compliance with Resolution and Order* ("April 9 Motion") submitting copy and the internet links to its: (i) *Customer Privacy Policy*; and (ii) *Tesla Demand Response Customer Complaint Procedure*.


On April 23, 2026, Tesla filed a document titled *Informative Motion* ("April 23 Motion") requesting a ten (10) days period to supplement its April 9 Motion.

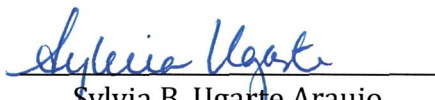
The Energy Bureau **GRANTS** Tesla requested **ten (10) day term** to file the supplemental motion.

The Energy Bureau **WARNS** Tesla that non-compliance with this Resolution and Order may result in the imposition of fines under Art. 6.36 of Act 157-2014.<sup>3</sup>

Be it notified and published.

  
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Edison Avilés Deliz  
Chairman

  
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Ferdinand A. Ramos Soegaard  
Associate Commissioner

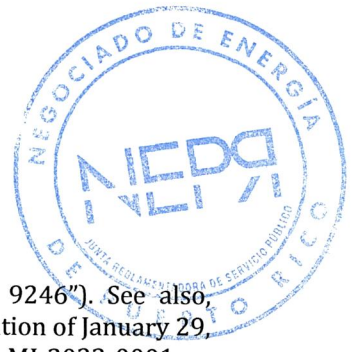
  
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Sylvia B. Ugarte Araujo  
Associate Commissioner

  
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Antonio Torres Miranda  
Associate Commissioner

<sup>1</sup> Notified on March 20, 2026.

<sup>2</sup> *Regulation for Demand Response*, Regulation 9246, December 21, 2020 ("Regulation 9246"). See also, Temporary waivers for Demand Response Aggregators as per the Energy Bureau's Resolution of January 29, 2025, *In re: Energy Efficiency and Demand Response Transition Period Plan*, Case No. NEPR-MI-2022-0001.

<sup>3</sup> Known as the *Puerto Rico Energy Transformation and RELIEF Act*, as amended ("Act 57 2014").



## CERTIFICATION

I certify that the majority of the members of the Puerto Rico Energy Bureau has so agreed on April 21, 2026. Commissioner Lillian Mateo Santos did not intervene. I also certify that on April 28, 2026 a copy of this Resolution was notified by electronic mail to [mrios@arroyorioslaw.com](mailto:mrios@arroyorioslaw.com). I also certify that on April 28, 2026, I have proceeded with the filing of the Resolution and Order issued by the Puerto Rico Energy Bureau.

I sign this in San Juan, Puerto Rico, on April 28, 2026.



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Sonia Seda Gaztambide  
Clerk