

**COMMONWEALTH OF PUERTO RICO
PUBLIC SERVICE REGULATORY BOARD
PUERTO RICO ENERGY BUREAU**

NEPR Received: May 28, 2026 7:59 PM
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IN RE: REVIEW OF LUMA’S MODEL
BILL

CASE NO.: NEPR-MI-2021-0008

SUBJECT: LUMA’s Request for Leave to Amend Model Bill to Implement April 15, 2026 Final Order on Electricity Rates Amendments

**REQUEST FOR LEAVE TO AMEND MODEL BILL TO IMPLEMENT
THE APRIL 15, 2026 FINAL ORDER ON ELECTRICITY RATES**

TO THE HONORABLE ENERGY BUREAU:

COME NOW LUMA Energy, LLC and LUMA Energy ServCo, LLC (collectively, “LUMA”), and respectfully state and request as follows:

I. Introduction

1. Through this motion, LUMA seeks the Puerto Rico Energy Bureau’s (“Energy Bureau”) leave to implement targeted revisions to LUMA’s Model Bill to conform with the Final Order on Electricity Rates (“Final Rate Order”) issued in Case No. NEPR-AP-2023-0003 (the “Rate Review Docket”). As a result of the determinations in the Final Rate Order, certain previously approved billing components and riders are no longer applicable, and other elements of the rate structure have been modified. Accordingly, updates to the Model Bill are necessary to ensure that customer bills accurately reflect the rates, charges, and cost-recovery mechanisms currently authorized by the Energy Bureau.

2. As set forth below, the proposed revisions eliminate obsolete line items, revise certain billing descriptions, and align the presentation of charges with the structure approved in the Final Rate Order. LUMA respectfully submits that these changes are ministerial in nature, necessary for implementation purposes, and consistent with the Energy Bureau’s prior directives regarding

billing transparency and accuracy. Accordingly, LUMA requests that the Energy Bureau approve the proposed revisions to the Model Bill.

II. Procedural Background

a. Model Bill

1. On November 16, 2021, the Energy Bureau issued and notified the Resolution and Order (“Model Bill Order”), approving LUMA’s bilingual Model Bill. The Energy Bureau determined that the proposed format satisfied the transparency requirements set forth in *Puerto Rico Public Power Authority Act*, Act 83-1941, PR Laws Ann. Tit. 22 §§ 191 - 240a (2025), 22 L.P.R.A. §§ 191 - 240a (2025), *Puerto Rico Energy Transformation and RELIEF Act*, Act 57-2014, PR Laws Ann. Tit. 22 §§ 1051 - 1056 (2025), 22 L.P.R.A. §§ 1051 - 1056 (2025); *Puerto Rico Energy Public Policy Act*, Act 17-2019, PR Laws Ann. Tit. 22 §§ 1141 – 1141r (2025), 22 LPRA §§ 1141 – 1141r (2025) and *Regulation on the Procedure for Bill Review and Suspension of Electric Service Due to Failure to Pay*, No. 8863. The Model Bill Order requires that any modification to the approved bill format be submitted to the Energy Bureau for prior evaluation and authorization.

b. Rate Review and Changes to the Rate Structure

1. On July 3, 2025, LUMA submitted a *Motion Submitting Rate Review Petition* in the Rate Review Docket, through which LUMA, Genera PR LLC, and the Puerto Rico Electric Power Authority (“PREPA”) requested approval of, *inter alia*, provisional and permanent rates and rate structure for Fiscal Years 2026, 2027 and 2028.

2. On July 31, 2025, the Energy Bureau issued and notified a *Resolution and Order* in the Rate Review Docket with the subject *Establishment of Fiscal Year 2026 Provisional Rates and Fiscal Year 2026 Provisional Budget* (the “July 31 Provisional Rate Order”), approving two provisional rate riders. One rider was intended for a provisional rate to recover incremental costs

for Fiscal Year 2026 (excluding pension costs). The second rider was intended for the full recovery of the pension costs for the PREPA Retirement System.

3. These provisional rate riders were not reflected in the approved Model Bill at the time they were approved.

4. Accordingly, on August 12, 2025, LUMA submitted a document titled *Request for Approval of Revisions to LUMA Model Bill to Incorporate Provisional Riders Approved on July 31, 2025* (“August 12 Motion”) requesting the Energy Bureau to approve line items in the Model Bill to implement the provisional rate to recover (i) incremental costs for Fiscal Year 2026 and (ii) PREPA pension costs for Fiscal Year 2026.

5. After several procedural events, including LUMA’s amendment of the August 12 Motion and resolution and orders from the Energy Bureau, on September 3, 2025, the Energy Bureau issued and notified a Resolution and Order (“September 3 Order”) approving specific nomenclature in the Model Bill addressing the provisional rate to recover the Fiscal Year 2026 incremental costs and the rider to recover PREPA pension costs.

6. The approved line items are incorporated in the “Detalle de los Cargos Corrientes” | “Current Chargers Detail,” and are:

- “Cláusula PAGO PENSIONES – Ajuste costos pensión” | “Rider PENSION PAYMENTS – Adjustment pensión costs”
- “Cláusula PROVISIONAL – Ajuste Provisional” | “Rider Provisional – Provisional Adjustment”

7. On April 15, 2026, the Energy Bureau issued and notified the Final Order on Electricity Rates in the Rate Review Docket (“Final Rate Order”), which changed part of the current rate

structure. LUMA respectfully submits the proposed changes to revise the Model Bill and align it with the Final Rate Order.

8. First, the Pension Payments rider and the Provisional Adjustment rider are no longer valid or applicable under the Final Rate Order and, therefore, must be removed from the Model Bill. Second, the Final Rate Order addresses revenue allocation for the Lifeline Residential Service (“LRS”) and the Residential Service for Public Housing Projects Rate (“RH3”) tariffs and determines that the applicable low-income discount shall be recovered through base rates, rather than through the SUBA-HH rider. *See* Final Rate Order, Chapter 7: Billing Determinants, Revenue Allocation, Rate Design, and Revenue Decoupling, at 34.

9. Consistent with these determinations, LUMA respectfully submits for the Energy Bureau’s approval proposed revisions to the September 3 Order Model Bill to ensure alignment with the Final Rate Order and to accurately reflect the current rate structure.

III. Legal Standard

1. The electricity bill issued to customers is the primary instrument for communicating the charges associated with electric service. Pursuant to Regulation No. 8863, bills must be drafted in plain language and include specific content to ensure transparency and consumer protection. Required elements include, inter alia, the billing date, due date, notice of the right to object, and contact information for the utility and the Energy Bureau. No. 8863, § 3.02.

2. The legal framework governing bill content is established in Article 6.27 of Act No. 57-2014, which mandates that the Energy Bureau adopt regulations governing bill review and service suspension procedures. 22 L.P.R.A. § 1054x (2024). Additionally, Section 6(i) of Act No. 83-1941, as amended, requires that electricity bills itemize all charges and credits, including fuel

adjustments, transition charges, and base rate components. *Id.* § 196(i). These provisions collectively define the minimum standards for bill transparency and regulatory compliance.

IV. Request for Leave to Amend Model Bill

1. LUMA respectfully submits that, to implement the Final Rate Order, it must eliminate the “Cláusula PAGO PENSIONES – Ajuste costos pension” | “Rider PENSION PAYMENTS – Adjustment pensión costs” and “Cláusula PROVISIONAL – Ajuste Provisional” | “Rider Provisional – Provisional Adjustment” from the Model Bill. LUMA further clarifies that the proposed removal of these line items applies to standard prospective bills issued on or after July 1, 2026. Certain billing fields will remain dynamic for limited circumstances involving rebilling, bill corrections, or adjustments for historical periods during which these riders were in effect. In such cases, the line items may continue to appear to ensure billing accuracy. Additionally, in furtherance of compliance with the Final Rate Order, LUMA must revise the language applicable to the LRS and RH3 reflected on the second logical page of the Model Bill to align with the updated rate structure, which removes these categories from the subsidies component and incorporates the corresponding costs into base rates. The proposed revisions are set forth in pages 2 - 4 of Exhibit 1, which includes the amended Model Bill in both Spanish and English and illustrates: (i) the removal of the temporary rate riders from the “Detalles de los Cargos Corrientes” | “Current Charges Detail” section, and (ii) the revisions to the second logical page to eliminate references to LRS and RH3 as components of subsidies.

2. The charges reflected in Exhibit 1 are provided for illustrative purposes only and will be calculated and displayed in accordance with the applicable rates, riders, and billing determinants as established in the Final Rate Order.

3. In light of the foregoing, and to ensure timely and accurate implementation of the Final Rate Order, LUMA respectfully requests that the Energy Bureau issue an order resolving this motion on or before June 8, 2026. Such timing is necessary to allow LUMA sufficient time to complete the required system programming, validation, and testing processes, and to finalize the customer-facing billing format to ensure that bills issued to customers fully comply with the Final Rate Order.

V. Conclusion

WHEREFORE, LUMA respectfully requests that the Energy Bureau take notice of the foregoing, accept Exhibit 1 to this request, and grant leave for LUMA to implement the revisions to the September 3 Order LUMA Model Bill described herein and in Exhibit 1.

RESPECTFULLY SUBMITTED.

In Guaynabo, Puerto Rico, on the 28th day of May 2026.



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CERTIFICATE OF SERVICE

I hereby certify that on the 28th day of May 2026, I filed the foregoing motion with the Clerk of the Puerto Rico Energy Bureau through the Bureau's electronic filing system. Respectfully submitted. It is also certified that I will send an electronic copy of this motion to:

Independent Consumer Protection Office, through
hrivera@jrsp.pr.gov

Puerto Rico Electric Power Authority, through
Alexis.Rivera@prepa.pr.gov
mvalle@gmlex.net

In Guaynabo, Puerto Rico, on the 28th day of May 2026.

/s Katuska Bolaños Lugo
Katuska Bolaños Lugo

Exhibit 1