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EXHIBIT 1

Model Bill Modification in Compliance with October 29, 2026 Resolution and Order

On November 16, 2021, the Puerto Rico Energy Bureau (Energy Bureau) issued a Resolution and Order (November 16, R&O) approving LUMA Energy's proposed customer bill format, commonly referred to as the Model Bill.[1] In that Order, the Energy Bureau further directed that any modification to the approved Model Bill be submitted for the Energy Bureau's review and approval prior to implementation.[2]

Subsequently, on February 12, 2025, the Energy Bureau issued a Resolution and Order establishing the scope, schedule, and procedures applicable to the rate review proceeding. Recognizing the complexity associated with establishing electric rates for the first time in approximately eight years, the Energy Bureau initially determined that revenue requirements, billing determinants, and rate design issues should be addressed through separate proceedings to ensure adequate evidentiary consideration of each subject.[3] The Energy Bureau further directed that the revenue requirement proceeding, including the initial rate application and any responsive testimony, should assume the continuation of the existing rate design.[4] Although parties were permitted to propose changes to the allocation of costs among customer classes, any such proposals were required to be adequately supported and justified.[5] However, modifications to the rate structures applicable within individual customer classes were deferred to the rate design phase of the proceeding.[6] This procedural framework was subsequently revised through the Resolution and Order on Revisions and Additions issued on April 21, 2025, which consolidated the review into a single proceeding conducted in two phases.[7]

Following the procedural phases of the administrative proceeding, on April 15, 2026, the Energy Bureau issued its Final Resolution and Order on Electricity Rates in Case No. NEPR-AP-2023-0003 (April 15, Final Rate Order).[8] Through the Final Rate Order, the Energy Bureau approved a revised rate design for customers served under the General Residential Service (GRS) rate schedule, including the transition from the existing increasing-block energy charge structure to a flat energy charge applicable to all residential energy consumption. In adopting this modification, the Energy Bureau expressly found "[…] that the adopted rate design changes can be implemented through LUMA's existing rate structure. In particular, the flat energy charge for the GRS rate class, instead of an inclining block rate, can be implemented by ***updating the Tier 1 and Tier 2 rates to the same value***." [9] Moreover, on June 4, 2026, Resolution and Order (June 4, Rate Order),[10] in response to LUMA's request for clarification regarding the Cable TV Power Supplies Fiscal Years 2027 and 2028 Rates[11] that included as "Attachment A",

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[1] Resolution and Order of November 16, 2021, Case No. NEPR-MI-2021-0008.

[2] *Id*., on page 9.

[3] Resolution and Order of February 12, 2025, Case No. NEPR-AP-2023-0003.

[4] *Id.*

[5] *Id.*

[6] *Id.*

[7] Resolution and Order of April 21, 2025, Case No. NEPR-AP-2023-0003.

[8] Final Resolution and Order on Electricity Rates dated April 15, 2026, Case No. NEPR-AP-2023-0003.

[9] *Id*., on page 54-58 of Chapter Seven: Billing Determinants, Revenue Allocation, Rate Design, and Revenue Decoupling.

[10] Resolution and Order of June 4, 2026, Case No. NEPR-MI-2026-0005.

[11] On May 22, 2026, LUMA filed with the Energy Bureau an "Urgent Request for Clarification Regarding New CATV Rates". On June 4, 2026, the Energy Bureau notified a Resolution and Order, on Clarification Regarding Cable TV Power Supplies Fiscal Years

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"Appendix B: Energy Bureau's adopted rates" which described and updated the GRS Tier 1 and Tier 2 rates to the same value for FY2027 and FY2028 and kept the tiered rates.

For residential low-income customers, however, the Energy Bureau retained the existing inclining-block rate structure, maintaining the design under which the Tier 2 energy charge remains equal to the applicable GRS energy charge while providing a discounted Tier 1 energy charge.[12] Similarly, for commercial and industrial rate schedules containing tiered energy charges, the Energy Bureau preserved the existing rate design structure by maintaining the same differential ($/kWh) between tiers that existed under prior base rates.[13] Likewise, for commercial and industrial customers subject to time-of-use (TOU) rates, the Energy Bureau retained the existing rate design by maintaining the same differential between on-peak and off-peak energy and demand charges as reflected in the prior base rates.[14]

On October 29, 2026, the Energy Bureau issued a Resolution and Order (October 29 R&O) directing LUMA to submit, within 15 days, a proposal to update the approved Model Bill (NEPR-MI-2021-0008) to reflect the single-tier residential energy charge structure that has been in effect since the beginning of Fiscal Year 2027.[15] In addition, the Energy Bureau directed LUMA to replace the term "Service Charges" with clearer and more descriptive terminology, such as "Base Charge," and to rename the customer consumption graph so that its title clearly states that the cost displayed is relative to the customer's monthly consumption.[16] The Energy Bureau explained that these revisions should allow customers to distinguish the base consumption components of their bill from reconciliation mechanisms and other adjustment clauses, consistent with the principles of customer bill transparency and rate clarity.[17]

Current Charges Detail Section
(customer bill third page)

Under the Current Charge Detail section of the Model Bill, the Energy Bureau directed LUMA to replace the term "Service Charges" with "Base Charge" in order to clearly distinguish the customer's base energy consumption charges from reconciliation mechanisms or adjustment clauses included in the bill.[18] The Energy Bureau determined that this modification would improve transparency and enhance customers' understanding of the various billing components.[19]

Additionally, the Energy Bureau directed LUMA to eliminate the prior distinction between energy consumption threshold at or below 425 kWh and above 425 kWh, consistent with the single-tier

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2027 and 2028 Rates. Case No. NEPR-MI-2026-0005. Also, see April 15, Final Rate Order, Appendix B: Energy Bureau's adopted rates, and Appendix H: PREB Rate Design Model, where the Energy Bureau kept the tiered rates for the GRS Rate Class.

[12] *Id.*

[13] Final Resolution and Order on Electricity Rates dated April 15, 2026, Case No. NEPR-AP-2023-0003.

[14] *Id.*

[15] Resolution and Order of October 29, 2026, Case No. NEPR-MI-2021-0008.

[16] *Id.*

[17] *Id.*

[18] *Id.*

[19] *Id.*

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residential energy charge adopted in the Final Rate Order.[20] The Energy Bureau states that this change is intended to ensure that the Model Bill accurately reflects the currently applicable rate structure and presents residential energy charges in a clear, transparent, and easily understandable manner.[21]

For illustrative purposes, Figure 1-1 depicts the *Current Charge Detail* section as presented in the Energy Bureau-approved English and Spanish versions of the Model Bill. Figure 1-2 illustrates the modifications directed by the Energy Bureau, including the replacement of the term "Service Charges" with "Base Charge" and the elimination of the distinction between residential consumption at or below 425 kWh and consumption above 425 kWh. These revisions are intended to align the Model Bill with the single-tier energy charge structure currently applicable to residential customers and to improve the clarity and transparency of bill presentation.

Figure 1-1. Current Model Bill Current Charges Detail Section (Spanish and English)

DETALLE DE LOS CARGOS CORRIENTES			
DESCRIPCIÓN	TARIFA		CARGO
Cargos por Servicio			
Cargo por Cliente		$	8.00
Cargo por Consumo	425 kWh x $0.08648	$	36.75
Cargo por Consumo Adicional	107 kWh x $0.08648	$	9.25
Subtotal		**$**	**54.01**
Cláusulas de Reconciliación			
Cláusula FCA-Ajuste Cargo de Combustible		$	144.59
Cláusula PPCA-Ajuste por Compra de Energía	532 kWh x $0.045575	$	34.46
Cláusula CILT-CELI (Municipios)	532 kWh x $0.004417	$	5.91
Cláusula SUBA-Subsidios HH	532 kWh x $0.012558	$	11.47
Cláusula SUBA-Subsidios NHH	532 kWh x $0.001091	$	0.69
Cláusula EE-Cargo Eficiencia Energética	532 kWh x $0.000853	$	0.68
Subtotal			**$197.80**
Total			**$251.81**

CURRENT CHARGES DETAIL			
DESCRIPTION	TARIFF		CHARGE
Service Charges			
Customer Charge		$	8.00
Consumption Charge	425 kWh x $0.08648	$	36.75
Additional Consumption Charge	107 kWh x $0.08648	$	9.25
Sub-Total		**$**	**54.01**
Reconciliation Clauses and Riders			
Rider FCA - Fuel Charge Adj	532 kWh x $0.116349	$	144.59
Rider PPCA - Purchase Power Charge Adj	532 kWh x $0.045575	$	34.46
Rider CILTA - Municipalities Adj	532 kWh x $0.004417	$	5.91
Rider SUBA - Subsidies, Public Light, & Other Subv HH	532 kWh x $0.012558	$	11.47
Rider SUBA - Subsidies, Public Light, & Other Subv NHH	532 kWh x $0.001091	$	0.69
Rider EE - Energy Efficiency Charge	532 kWh x $0.000853	$	0.68
Sub-Total			**$197.80**
Total			**$251.81**

[20] *Id.*

[21] *Id.*

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Figure 1-2. Proposed Model Bill Current Charges Detail Section (Spanish and English)

DETALLE DE LOS CARGOS CORRIENTES			
DESCRIPCIÓN	TARIFA		CARGO
Cargo Base			
Cargo por Cliente		$	8.00
Cargo por Consumo	532 kWh x $0.08648	$	46.01
Subtotal		**$**	**54.01**
Cláusulas de Reconciliación			
Cláusula FCA-Ajuste Cargo de Combustible	532 kWh x $0.116349	$	61.90
Cláusula PPCA-Ajuste por Compra de Energía	532 kWh x $0.045575	$	24.25
Cláusula CILT-CELI (Municipios)	532 kWh x $0.004417	$	2.35
Cláusula SUBA-Subsidios HH	532 kWh x $0.012558	$	6.68
Cláusula SUBA-Subsidios NHH	532 kWh x $0.001091	$	0.58
Cláusula EE-Cargo Eficiencia Energética	532 kWh x $0.000853	$	0.45
Subtotal			**$96.21**
Total			**$150.22**

CURRENT CHARGES DETAIL			
DESCRIPTION	TARIFF		CHARGE
Base Charge			
Customer Charge		$	8.00
Consumption Charge	532 kWh x $0.08648	$	46.01
Sub-Total		**$**	**54.01**
Reconciliation Clauses and Riders			
Rider FCA - Fuel Charge Adj	532 kWh x $0.116349	$	61.90
Rider PPCA - Purchase Power Charge Adj	532 kWh x $0.045575	$	24.25
Rider CILTA - Municipalities Adj	532 kWh x $0.004417	$	2.35
Rider SUBA - Subsidies, Public Light, & Other Subv HH	532 kWh x $0.012558	$	6.68
Rider SUBA - Subsidies, Public Light, & Other Subv NHH	532 kWh x $0.001091	$	0.58
Rider EE - Energy Efficiency Charge	532 kWh x $0.000853	$	0.45
Sub-Total			**$96.21**
Total			**$150.22**

Consumption History Graph Section

(customer bill fourth logical page)

Furthermore, the Energy Bureau directed LUMA to rename the customer consumption graph to ensure that its title clearly states that the cost displayed is relative to the customer's monthly consumption (e.g., "Your relative cost per kWh" or, in Spanish, "Tu costo relativo por kWh").[22] The Energy Bureau also stated that it remains open to considering additional proposals from LUMA that may further advance the goal of ensuring that the electric bill is transparent, clear, and easy for customers to understand.[23]

For illustrative purposes, Figure 1-3 depicts the *Consumption History Graph* included in the Energy Bureau-approved English and Spanish versions of the Model Bill. Figure 1-4 presents the modifications proposed in response to the Energy Bureau's directive. LUMA proposes retaining the currently approved bar graph format because it believes the existing presentation clearly and effectively communicates historical consumption information to customers.

[22] Page 1 of Resolution and Order of October 29, 2026, Case No. NEPR-MI-2021-0008.

[23] *Id.* at page 2.

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In addition, pursuant to the Energy Bureau's directive and its stated openness to additional proposals that advance bill transparency and clarity, LUMA proposes adding the title "Historical Average Billed Cost ($/kWh)" directly above the line graph displayed below the consumption bars, while retaining the overall graph title. Because the line graph expresses the customer's billed cost per kilowatt-hour of monthly consumption, this title clearly states that the cost displayed is relative to the customer's monthly consumption, as the October 29 R&O requires. This title also identifies the information presented with greater precision, clarifies the relationship between monthly energy consumption and billed costs, and enhances customer understanding of historical billing trends. Accordingly, the proposal satisfies the Energy Bureau's directive and advances its objective of improving bill transparency and customer comprehension, while preserving the clarity of the currently approved consumption graph.

Figure 1-3. Current Fourth Logical Page of Model Bill – Consumption History Graph (Spanish and English)

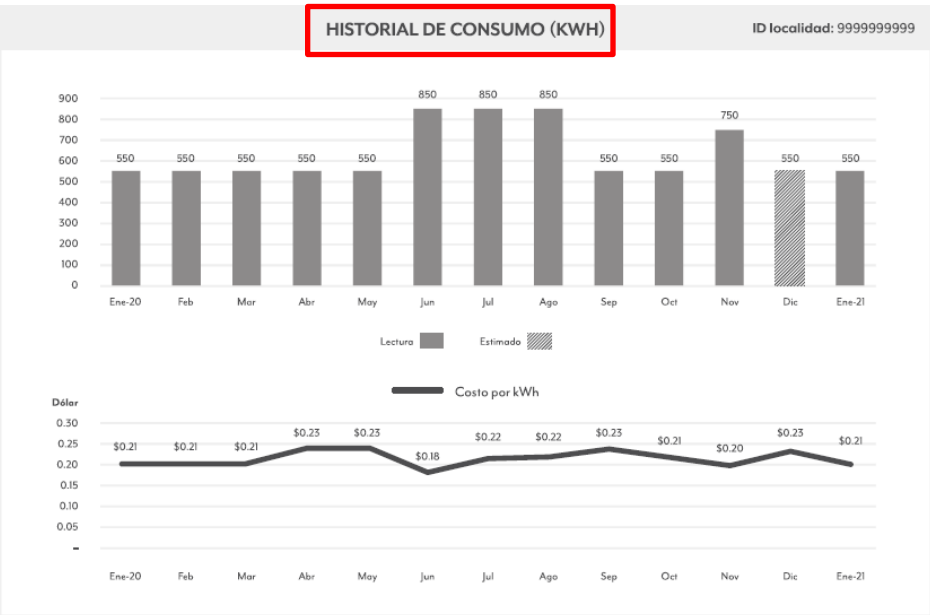


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Figure 1-4. Proposed Revised Fourth Logical Page of Model Bill – Consumption History Graph (Spanish and English)

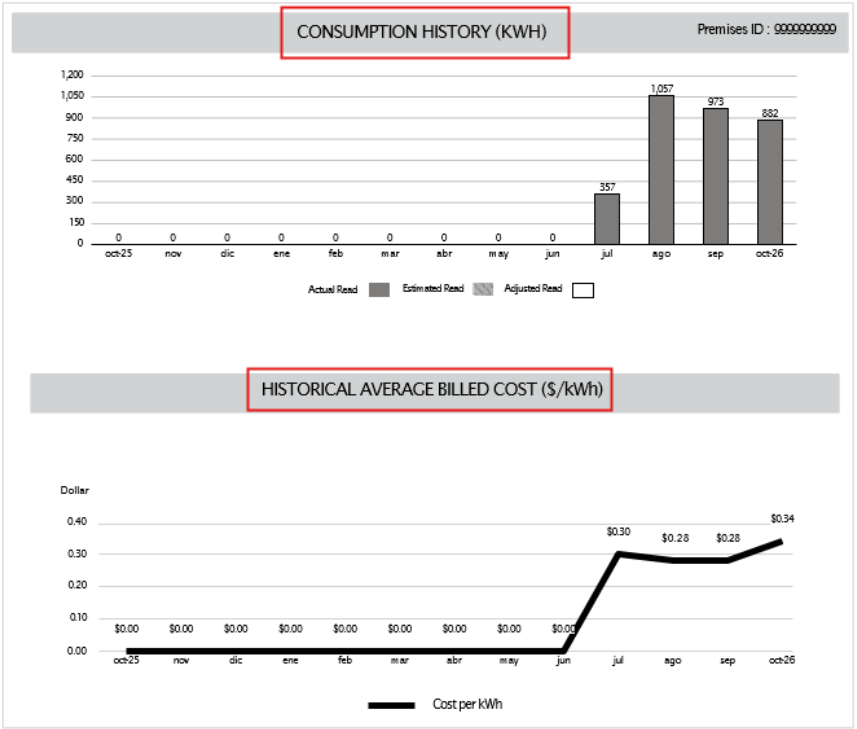
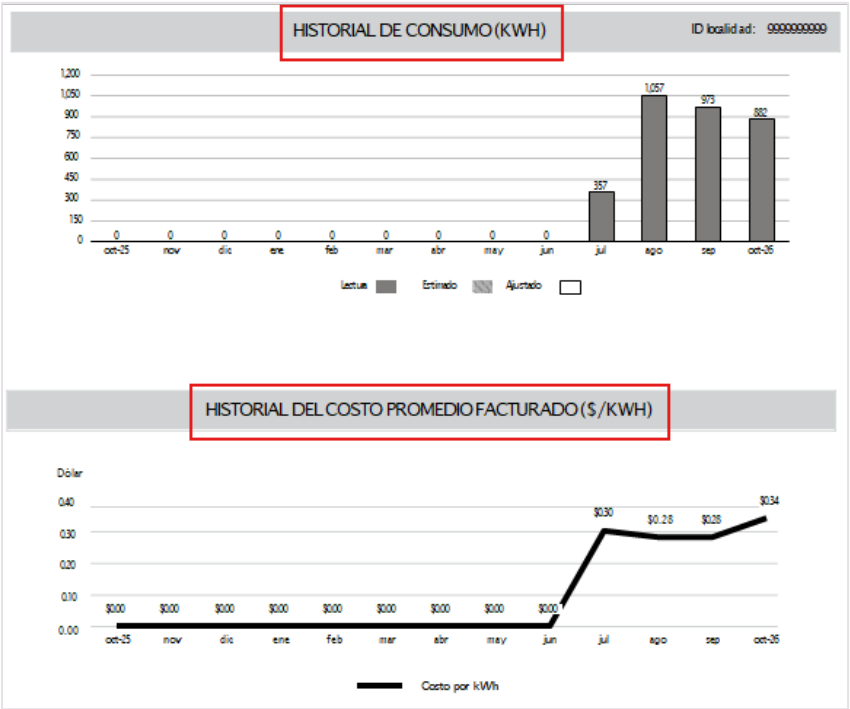


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For the reasons described above, LUMA respectfully requests that the Energy Bureau approve the proposed changes to the Model Bill in compliance with the October 29 R&O, including the *Current Charge Detail* section and the revised language proposed for the Consumption History Graph Section on the fourth logical page of the Model Bill.

LUMA also respectfully requests that the Energy Bureau take into consideration an implementation period of approximately six weeks following authorization of the proposed changes. LUMA estimates that the external consulting services required to implement these changes will cost approximately $73,000.00.[24] This timeframe is necessary to complete the required system programming, validation, and testing activities, to finalize the customer-facing bill format, and to ensure full compliance with the October 29 R&O.

In addition, LUMA respectfully requests that the Energy Bureau consider that these proposed changes as requested by the Energy Bureau were not contemplated during the Rate Review Proceeding or addressed in the Final Resolution and Order on Electricity Rates issued on April 15, 2026, in Docket No. NEPR-AP-2023-0003. Therefore, the requested implementation period is necessary to allow for the development, testing, and deployment of these additional requirements in a manner that ensures accuracy, reliability, and compliance with the Energy Bureau's directives.

[24] The total estimated cost (includes external services) of implementing these changes is approximately $100,750.00.